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Integrated HQ of Min of Def (Army)
Quartermaster General's Branch
Canteen Services Directorate
Wing-III, WestBlock-3, R.K Puram
New Delhi-110066

No. 95350/Q/DDGCS/Policy

12 March 2021

HQ Southern Command (OL)
HQ Central Command (OL)
HQ Northern Command (OL)
HQ South Western Command (OL)
Air HQ (Accts)
HQ DG Assam Rifles
HQ DGBR (Q)

HQ Eastern Command (OL)
HQ Western Command (OL)
HQ ARTRAC (Q)
Naval HQ (PDPS)
HQ SFC, HQ IDS, HQ ANC
HQ Coast Guard (AD)
DIAV, KSB

ADVISORY : MISUSE OF CANTEEN SMART CARD

1. Canteen facility has been entitled to defence services personnel and defence civilians as a welfare measure. This facility can be availed through Canteen Smart Cards only.
2. Of late complaints have been received from the environment wrt Canteen Smart Cards being misused as proof of identity by fraudsters for luring gullible customers in web platforms for duping large sums of money. Fraudsters first win confidence of prospective buyers by furnishing Canteen Smart Cards as proof of identity and once a sense of credibility is established, the victim is cheated, thereby maligning the image of Armed Forces.
3. It is therefore imperative that the environment is sensitized about safe custody of CSD Canteen Smart Card. Canteen Smart Cards will be used for gaining access to URCs only. Canteen Smart Cards will not be used as identity proof for any other purpose. Any cases of fraud caught, the individual will be debarred from CSD facilities permanently.
4. This letter may please be disseminated to all URCs/ZSWB and displayed on the notice boards.
5. For strict compliance.




(Sanjay Joshi)
Col
OIC Smart Card Cell
For Brig CS

Copy to:-

Q1(E)/QMG Br

CSD HO

M/s SCPL

} For information please.