

NAVY FOR LIFE AND BEYOND

DIRECTORATE OF ESM AFFAIRS

E-NEWS LETTER – SEP 2019



NAVY CARES FOR ITS VETERANS

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Commodore Pankaj Sharma
Cmde (ESM Affairs)
Directorate of Ex-Servicemen Affairs



FROM THE DESK OF CMDE (ESM AFFAIRS) DESK

1. It gives us immense pleasure to bring out another edition of the quarterly e-newsletter for benefit of naval veterans, veer naris, widows and their dependents.
2. The 11th GCM/AGM of VSF will be held on 13 Oct 19 at Kochi. We received a large number of Agenda Points from our VSF members on issues meriting attention. VSF members are requested to be present for the AGM in large numbers and contribute constructively in the proceedings to make it successful.
3. Welfare of ESM has been accorded high priority by the Navy. Continuous efforts are being made to resolve the problems being faced by the ESMs or their NoK/ dependents. Organisations are working to improve/ upgrade various schemes being run for them. We request our veterans to continuously update themselves through DESA and INPA websites and remain plugged in to get latest updates.
4. We sincerely hope that the information brought out through this e-newsletter provides valuable inputs to the veterans not only to remain updated with the developments but also remain well connected with the Navy.

Best wishes and warm regards,

New Delhi
30 Sep 19

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Naval Regimental System (NRS)

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1. The Naval Regimental System (NRS) has been functional since Dec 10 to provide support to spouse/ NoK/ dependents after the demise of naval personnel irrespective of the time of the incident i.e. whether it occurred whilst in harness or after retirement. NRS has now emerged as a platform where issues pertaining to widows/NOK are being dealt with in a speedy manner. Command Regimental System Officers (CRSO) have been appointed at Command Headquarters. To cover the areas that are not in immediate vicinity of Command Headquarters, additional officers have been appointed as CRSOs. Details of CRSOs as per the geographical responsibility are given below:-

SI No	Geographical Area	CRSO Address	Contact Nos	E-mail id
1.	Delhi, NCR, Haryana, Himachal Pradesh, Jammu & Kashmir & Punjab	The Commanding Officer [for CRSO (North)] INS India, Dalhousie Road New Delhi - 110011	011 - 24121429 011 - 24121430 (Fax)	crsonorth.navy@gmail.com
2.	Madhya Pradesh, Rajasthan, Uttar Pradesh & Uttrakhand	The Commanding Officer [for CRSO (Central)] INS India, Dalhousie Road New Delhi - 110011	011 - 24121429 011 - 24121430 (Fax)	crsonorth.navy@gmail.com
3.	Andhra Pradesh, Chhattisgarh, Orissa, Tamil Nadu & Pondicherry	The Flag Officer Commanding-in-Chief [for CRSO (East)] Headquarters Eastern Naval Command Visakhapatnam - 530 014	0891 - 2813067 0891 - 2752771 0891 - 2510275 (Fax)	crsoeast.navy@gmail.com
4.	Bihar, Jharkhand, West Bengal & NE States	The Naval Officer-in-Charge [for CRSO (NE)] West Bengal c/o Navy Office Hastings, Kolkata - 700022	033 - 22221400 Extn. 436 / 459 033 - 22420205 (Fax)	crsonnortheast.navy@gmail.com
5.	Dadar & Nagar Haveli, Daman & Diu, Goa, Gujarat, Karnataka & Maharashtra	The Flag Officer Commanding-in-Chief [for CRSO (West)] Headquarters Western Naval Command Mumbai - 400 023	022 - 22751998 022 - 22698393 (Fax)	crsowest.navy@gmail.com
6.	Kerala & Lakshadweep	The Flag Officer Commanding-in-Chief [for CRSO (South)] Headquarters Southern Naval Command Kochi - 682 004	0484 - 2873333 0484 - 2873334 0484 - 2667398 (Fax)	snccrso-navy@nic.in
7.	Andaman & Nicobar Island & Kardip	The Commander-in Chief [for CRSO (A&N)] Headquarters Andaman & Nicobar Command Port Blair - 782014	03192 - 248294/3333 03192 - 232829 (Fax)	crso.an@gmail.com navccpb-navy@nic.in

Navy Foundation

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2. **General Body Meeting.** During the 27th AGM/GCM of NF chaired by the CNS on 05 May 19, the Chief of the Naval Staff as President Navy Foundation had approved the

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formation of 16th Chapter of Navy Foundation at Dehradun. First GBM of NF (Dehradun Chapter) was held on 22 Sep 19.

[Veteran Sailors' Forum](#)

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3. **Policy on Membership – Navy Foundation and Veteran Sailors' Forum.** A vast range of issues are projected by veterans for resolution through liaison with concerned agencies like MoD, Service HQs and NAVPEN etc. Navy Foundation and Veteran Sailors' Forum serve as channels to project these issues to the concerned authorities through DESA and also disseminate feedback/ important information to the veterans, on a regular basis. These organisations, therefore, serve as vital links between the retired fraternity and the Navy.

4. The membership fee is being paid by Navy wef 01 Oct 17. The membership to these organizations is voluntary. While it is advisable for veterans to obtain membership of Navy Foundation/ Veteran Sailors' Forum on a voluntary basis, it has been observed that very few retiring naval personnel opt for it, thereby remaining isolated from the Service and losing out on an effective channel of communication.

5. VSF Membership forms are provided along with other forms by NAVPEN to the retiring sailors. NF and VSF membership forms are available on DESA website. Retired personnel may fill the membership application form, indicate the preference for Charter/Chapter and send it to DESA.

6. The 11th GCM/AGM of VSF will be held on 13 Oct 19 at Kochi. VSF members are requested to be present for the AGM in large numbers and contribute constructively in the proceedings to make it successful.

[Indian Naval Placement Agency](#)

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8. Since 01 Jan 19, INPA has handled a total of 2,35,134 vacancies (2,34,679 from Monster.com and 455 received directly at INPA).

9. Based on feedback from users, INPA website has been modified to ensure that users receive more accurately matched jobs through emails. The profile pages are also being modified to ensure that users can create / update their profile much faster.

[ECHS](#)

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10. **Extension of ECHS Facilities.** The Government has extended ECHS facilities to the following: -

(a) Pensioners of Assam Rifles. Gol letters No 17(17)/2015/WE/D(Res-1) dated 05 Feb 19 and 05 Mar 19 in this regard have been uploaded on the DESA web page.

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(b) World War II Veterans, Emergency Commissioned Officers, Short Service Commissioned Officers and also premature retirees, although all of them are non pensioners. It may be noted that the facility has been extended only to their spouses and not to their other dependents. Gol letter 17(11)/2018/WE/D(Res-1) dated 07 Mar 19 in this regard have been uploaded on the DESA web page.

11. Amendment to Provisions Regarding Supply of Medicines to ECHS Beneficiaries.

Gol, MoD has sanctioned reimbursement of medicines and consumables to ECHS beneficiaries for a maximum period of 15 days at a time, subject to maximum value of medicines and consumables not exceeding Rs. 25,000/- each time under general conditions and 30 days at a time subject to maximum value of medicines and consumables not exceeding Rs. 75,000/- each time (Rs 2,00,000/- for cancer drugs) under special conditions. This would be subject to obtaining NAC from Oi/c ECHS Polyclinic. Special conditions would be as indicated at Para 6 of Appendix to Gol, Mod letter No 24(8)/2016/03/US(WE)/D(Res-1) dated 19 Dec 03. Gol letter No 22D(01)/2016/WE/ D(Res-1) dated 30 Jan 19 in this regard has been uploaded on the DESA web page.

12. Inclusion/ Deletion of District in 'Districts not Covered by ECHS' for Claiming Fixed Medical Allowance.

Krishnagiri district, where ECHS Polyclinic exists, has been deleted and Dharmapuri district, where ECHS Polyclinic does not exist, has been added to the list of eligible districts for claiming Fixed Medical Allowance. Central Organisation letter No B/49705-FMA/AG/ECHS dated 19 Feb 19 in this regard has been uploaded on the DESA web page.

13. ECHS Application for Android App.

ECHS application is available on Android and IOS based smartphones 'ECHS Beneficiaries'. Various facilities such as status of application, booking of appointment with the doctor, medical history of the patient, contacting the doctor in an emergency etc. have been made available.

14. Verification Process for ECHS Smart Card.

Directorate of Personnel (DoP) has simplified the process of verification of online applications for ECHS smart card. Following has been implemented with immediate effect: -

- (a) The self-declaration by the officer as per the ECHS website will be accepted on the face value.
- (b) The dependents will be checked/ verified with the records held with DoP (OA&R/OPF).
- (c) An affidavit, as earlier, may be sought by DoP in case of ambiguity/ aberration between records at DoP and application.

15. Exception Handling Measures for Aadhaar Card due to Non Capturing of Biometrics of Age Related Issues.

The 'Aadhaar Exception Mechanism' in the online application for ECHS Smart Card has been implemented for those beneficiaries who are unable to get Aadhaar made due to age related issues or medical conditions. Central

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Organisation ECHS letter B/49711-DBT/AG/ECHS dated 13 Feb 19 on this subject has been uploaded on DESA web page.

16. **Actions in case of 'Forgot Password'**. A number of veterans have forgotten passwords, which they had created for logging-on to the ECHS website during the process of online registration, and there was no facility to retrieve /reset it. A system has now been instituted, wherein by sending a mail (with minor details like Name, Number, etc) from the registered email id, the password can be reset by the beneficiary. Central Organisation ECHS letter No B/49711-New Smart Card/AG/ECHS dated 25 Feb 19 has been uploaded on DESA website.

17. **Management of ECHS Beneficiaries and Priority at Polyclinics**. Central Organisation ECHS has issued orders regarding management of ECHS beneficiaries and priority at ECHS Polyclinics. Details available in Central organisation ECHS letter No. B/49701-PR/AG/ECHS/2019 dated 19 Mar 19 have been uploaded on DESA website.

18. **Preventive Health Check-Ups**. Keeping in view the importance of diagnosis of chronic, non-communicable health issues at the preventive level, preventive health check-ups have been introduced for all ECHS beneficiaries above the age of 40 yrs. Accordingly, medical examination, health check-ups and screening tests would now be conducted within the available facilities in the ECHS PCs. However, it may be borne in mind that the facilities within the PC would be utilized and no referrals would be generated for the purpose. Age of the ECHS beneficiary and the corresponding frequencies of the tests have been enumerated and hosted on the blog. Central Organisation ECHS letter B/49770/AG/ECHS/Treatment/ Policy dated 16 Apr 19 has been uploaded on DESA website.

19. **Revert Application**. There have been some inadvertent mistakes, both from ECHS applicants while filling the application and also from the Record Officer who have verified these applications with mistakes. Further, if such cards are printed, then they become unusable due to the errors published on them. In order to tide over the problem, a facility of Revert Application has been provided in the system, wherein the primary beneficiary can log in and change the previously incorrectly filled data. This facility would be feasible only till such time that the card has not been printed. Central Organisation ECHS letter No B/49711NewsmartCard/AG/ECHS dated 18 Apr 19 has been uploaded on DESA website.

20. **Application for White Card-Special Sanction Disability Cases and Issue of Offline Temporary Slip**. There have been cases where dependents of ESM are suffering from disabilities of critical nature, which are not covered under PWD Act 2016. These cases are considered as Special Cases and sanction for the same is being granted from the Ministry of Defence (MoD), based on merit of individual cases. Procedure to apply for the same has been enumerated in the letter hosted on the ECHS blog. Central Organisation ECHS letter No B/49711-NewSmartCard/AG/ECHS dated 15 May 19 has been uploaded on DESA website.

21. **Sanction of New Polyclinic**. GoI vide letter 22C(01)/2017/WE/D(res) dated 19 Jun 19 has accorded financial sanction for purchase of land for opening of a new ECHS Poly clinic at Eluru (Type D Non Mil Stn). Copy of letter is uploaded on DESA website.

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22. **Air Travel.** Air travel for stretcher patients of Port Blair for immediate evacuation to mainland and oxygen support during the air travel would be admissible and the reimbursement proposal would be considered on merits of individual case by MoD (Finance/ Pension) wherever medical authorities certify that air travel / oxygen was essential.

(Auth: [Gol MoD/ DoESW letter No 22D\(18\)/2017-D\(WE/Res-I\) dated 24 Jun 19](#)). Copy of letter is uploaded on DESA website.

23. **Police Verification of Contractual Staff at ECHS Polyclinics.** Central Organisation ECHS has intimated that there is no requirement of police verification of ESM during employment in ECHS.

(Auth: [Central Organisation ECHS letter No B/49760/AG/ECHS/R/2019 dated 09 Jul 19](#)). Copy of letter is uploaded on DESA website.

24. **ECHS Facilities Whilst Dealing with Marital Discord Cases.** Central Organisation ECHS had promulgated a policy regarding handling of marital discord cases vide letter No B/49701-PR/AG/ECHS/2018 dated 28 Sep 18 (available on ECHS website [echs.gov.in](#)). A judicially separated wife of a Veteran is eligible to apply for ECHS card for a limited period of one year or till resolution/ divorce, whichever is earlier. The same would be renewed in case of status quo beyond one year. Central Organisation ECHS has now promulgated procedure for application of the card.

(Auth:- [Central Organisation ECHS letter No B/49711-NewSmartCard/AG/ECHS dated 18 Jul 19](#)). Copy of letter is uploaded on DESA website.

[DGR News](#)

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25. The Directorate General Resettlement works towards effective resettlement of Ex-servicemen through imparting training and empowering them for a host of employment and self-employment opportunities. The details have been uploaded on DESA website and are also available on DGR website [www.dgrindia.com](#).

26. **Registration.** Registration with DGR is mandatory requirement to avail any opportunity of employment through DGR/ Self Employment Scheme. The following may be noted:-

(a) **Online.** Registration in DGR by eligible ESM – Officers/JCOs/ORs and equivalents in the three Services is now online through the interactive official website of DGR. It is a onetime procedure and is common to all schemes managed by DGR. Requisite supporting documents (details available on DGR website) are also to be uploaded online. In case the documents are not uploaded within one and a half month of registration the provisional registration shall stand cancelled.

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(b) **Change of Scheme (one time only)**. Registered officers can submit an application/e-mail to the concerned Directorates in DGR with a copy to 'Employment-II Dte' in case he/she desires to opt for a change of scheme.

(c) **Reservation**. Reservation is provided in Central Civil Services, Central PSUs and Nationalized Banks for ESM to the extent mentioned in relevant Govt. of India orders on the subject.

[**KSB News**](#)

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27. Details and information on various schemes for the welfare of ESM/ Widows and their dependents by the Kendriya Sainik Board Secretariat have been uploaded on the DESA page of Indian Navy website. These are also available at KSB website www.ksb.gov.in

[**Canteen News**](#)

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28. **Policy Letters**. Following policy letters on CSD facilities pertaining to ex-servicemen promulgated by the Canteen Services Directorate of Quartermaster General Branch, IHQ MoD (Army) have been uploaded on DESA website:-

(a) **Access Control System Integrated with CIMS and Canteen Smart Cards for Canteens**. It has been clarified by IHQMoD(Army)/ QMG vide their letter 95350/Q/DDGCS dated 08 Mar 19, that depots will not insist for implementation of Access control module by URCs.

(b) **Procedure wrt Sale of "Against Firm Demand (AFD) Items" Through Select Unit Run Canteens in lieu of CSD Depots**. A revised policy to streamline/ simplify and decentralise documentation procedure wrt sale of AFD stores (Four/ Two wheelers, TV, Refrigerators, Washing Machine etc which were previously sold through CSD depots only) was promulgated vide IHQMoD (Army)/ QMG's Branch/ DDGCS letter 95350/Q/DDGCS/AFD dated 27 Nov 18. The list of URCs nominated for the sale of AFDs based on the feedback from the environment has been promulgated vide IHQMoD (Army)/ QMG's Branch/ DDGCS letters 95350/Q/DDGCS/AFD dated 22 Jan 19 and 25 Jan 19. All three letters have been uploaded on DESA website. List of documents have been further relaxed vide IHQMoD (Army)/ QMG's Branch/ DDGCS letters 95350/Q/DDGCS/AFD dated 18 Jul 19 (Copy of letter is uploaded on DESA website). Self-attested copy of PPO/ discharge book/discharge certificate can be produced by ESM for purchase of items against firm demand.

(c) **Entitlement of Four Wheeler**. IHQMoD(Army)/ QMG vide their letter 95350/Q/DDGCS/CAR/POLICY dated 24 May 19 has revised the entitlement of four wheelers for all personnel.

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(d) **Biometric Access Control System.** Implementation of biometric access control system in URCs has been dispensed with by the QMG branch (IHQMoD(Army)/ QMG letter No 95350/Q/DDGCS/POLICY dated 24 Apr 19).

(e) **Details of Pan Card In Canteen Smart Card Application.** It is mandatory to include PAN card details in canteen smart card application, from now onwards (**Auth : IHQMoD(Army)/ QMG letter No 95350/Q/DDGCS/Policy dated 21 Jun 2019**). Copy of letter is uploaded on DESA website.

(f) **Advance Liquor Quota.** No individual (Serving/Retired) will be given two month liquor quota, henceforth.

(**Auth :IHQMoD(Army)/ QMG letter No 95350/Q/DDGCS/ POLICY dated 27 Jun 19**). Copy of letter is uploaded on DESA website

INBA AND NGIS NEWS

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29. Following facilities are available from NGIF and INBA to the retired naval pensioners:-

NGIF

Post Retirement Death Insurance Extension Scheme (PRDIES) on compulsory deduction	-	Rs 5 Lakh
Of Rs 36,600/- non refundable contribution from Saving element.	Up to 30 years after retirement	or
		75 years age whichever is earlier

INBA

<u>Ser</u>	<u>Grants</u>	<u>Rates</u>
(a)	Merit Scholarship for Graduation/Post Graduation courses	Boarder - Rs 20,000/- p.a Day Scholar - Rs 15,000/- p.a
(b)	Merit Scholarship for Graduation/Post Graduation courses to wards of deceased retired naval personnel	Rs 30,000/- for both Day Scholar and Boarder

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(c)	Reimbursement of Tuition Fee for Special /Mentally Challenged Children	Rs 5,000/- p.m (Requirement to produce fee receipts/ bills waived off)
(d)	33% re-imbursement of coaching fee is applicable only to:- Institutes taking admissions on JEE (Advance) Score. Admissions in medical colleges (for MBBS only) run by Central/State government.	
(e)	Death Grant to NOK	Rs 30,000/-
(f)	Special Scholarship Scheme (SSS) for wards of naval personnel who die in harness	(i) Play School to KG Rs 10,000/- p.a (ii) Class I-VIII Rs 20,000/- p.a (iii) Class IX-XII Rs 30,000/- p.a (iv) Graduation Rs 30,000/- p.a (v) Post Graduation Rs 30,000/- p.a (vi) Legal/Vocational Rs 40,000/- p.a (vii) Computer/Management Rs 50,000/- p.a (viii) Engg/Medical Rs 75,000/- p.a (ix) Boarding/Lodging Rs 50,000/- p.a
(g)	NWWA Scholarship to the wards of naval personnel who die after retirement	(i) Class I-VIII Rs 10,000/- p.a (ii) IX-XII Rs 14,000/- p.a
(h)	Financial Assistance for starting self-help Economic Venture to Veer Naris	Upto Rs 1 Lakh on case to case basis
(j)	Financial Assistance for vocational courses to Veer Naris	Upto Rs 50,000/- on case to case basis
(k)	Grant to Veer Naris for daughter's marriage	Rs 50,000/-

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<u>Ser</u>	<u>Grants</u>	<u>Rates</u>
(l)	Scholarship to orphaned children of naval personnel under the category of Special Scholarship Scheme (SSS) irrespective of whether the parents died while in service or post retirement	Rates as per Special Scholarship Scheme (SSS)
(m)	Financial assistance to family members of unmarried officers/sailors who die in harness	(i) Grant of Rs 50,000/- extended for marriage of one sister (ii) Re-imbursement of fees for Vocational course Upto Rs 50,000/- to mother only on case to case basis (iii) Self-help economic venture Upto Rs 1 Lakh to mother only on case to case basis (iv) Scholarship introduced to maximum two unmarried sisters under Special Scholarship Scheme (SSS)
(n)	Enhancement in rates of special scholarship for the 'Girl Child', for pursuing professional courses in Engineering and MBBS, of a naval personnel of the following categories:- (i) Naval personnel who die in harness. (ii) Orphan Children of a naval personnel irrespective of whether parents die while in service or post retirement. (iii) Two dependent unmarried sisters of unmarried naval personnel who die in harness.	Upper limit of Rs 1,00,000/- p.a or actual fees paid to the University/College by the girl child, whichever is less

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(B) The contact details are as follows:-

PDNPF	011-21410787
SECY NGIF – TELE/FAX	011-21410788
SECY INBA – TELE	011-21410785 (M) 9315796161
E-MAIL	dnpf@navy.gov.in
WEBSITE	www.indiannavy.nic.in
ADDRESS	COMMODORE (NPF) DIRECTORATE OF NON PUBLIC FUNDS (DNPF) IHQ OF MOD (NAVY) TALKATORA ANNEXE BUILDING GROUND FLOOR, TALKATORA INDOOR STADIUM NEW DELHI - 110001

30. **Post Retirement Death Insurance Extension Scheme (PRDIES)**. Pensioners who retired prior 01 Nov 03 are no longer covered by this scheme as the maximum period of coverage post retirement has lapsed. The premium and coverage of PRDIES for officers and sailors is tabulated below: -

(a) **Officers**.

<u>From</u>	<u>To</u>	<u>Non- Refundable Premium</u>	<u>Insurance Cover</u>	<u>Coverage period</u>
01.11.03	31.03.08	19650/-	4,50,000/-	30 years after retirement or 72 years of age whichever is earlier.

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01.04.08	31.10.10	20775/-	4,50,000/-	30 years after retirement or 75 years of age whichever is earlier.
01.11.10	31.03.13	35000/-	6,00,000/-	
01.04.13	Till date	62100/-	10,00,000/-	

(b) **Sailors.**

<u>From</u>	<u>To</u>	<u>Non- Refundable Premium</u>	<u>Insurance Cover</u>	<u>Coverage period</u>
01.11.03	31.10.04	10575/-	1,50,000/-	20 years after retirement or 72 years of age whichever is earlier.
01.11.04	21.02.07	10775/-	1,50,000/-	25 years after retirement or 72 years of age whichever is earlier.
22.02.07	31.03.08	15500/-	2,00,000/-	30 years after retirement or 72 years of age whichever is earlier.
01.04.08	31.10.10	15500/-	2,00,000/-	30 years after retirement or 75 years of age whichever is earlier.
01.11.10	31.03.13	21000/-	3,00,000/-	
01.04.13	Till date	36600/-	5,00,000/-	

Note: Production of the PRDIES Certificate in original is mandatory for claiming the amount on death of the pensioner.

DNE NEWS

31. The Institute of Company Secretaries of India (ICSI) as a token of respect has decided to extend fee concession to the wards and widows of martyrs , serving and retired personnel, permanently disabled soldiers as per details given in the [ICSI letter dated 09 July 19](#). Copy of letter is uploaded on DESA website.

Pension Related Issues

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32. **Issue of Corrigendum PPOs Pre/Post-2016 Retirees.** Government while accepting the recommendations of 7th CPC has approved two methods of calculation of pension/family pension in respect of Pre-2016 pensioners/family pensioners. The pensioners/family pensioners are eligible for higher of the two calculations. Government has directed PSAs to issue revised PPOs in respect of each Pre-2016 pensioner/family pensioner. As a result, the corrigendum PPOs in respect of approx over one lakh Naval Pensioners/family pensioners are required to be issued. MoD, vide letter 2872/D(Pen/Pol)/2017 dated 01 Feb 19, has authorised CGDA to issue Corrigendum PPOs suo-moto in cases where data is available.

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However, in cases where PCDAs are not in possession of data of retired personnel, the list of such personnel will be provided by the record office for preparation of pension claims.

33. **Implementation of 'SPS Vains' Case.** In the case of 'Maj Gen SPS Vains v/s UoI', the Hon'ble Apex Court has granted the benefit of higher rate of pension to the 53 petitioners of the rank of Maj Gen and equivalent ranks of Navy and Air Force, who retired prior to 01 Jan 06. Subsequently, few more retired officers have also filed litigations in various Courts/AFTs for extension of said benefit. Govt has decided that benefit of higher rate of pension, as has been given to the petitioners, will also be extended to the other similarly placed Maj Gens and equivalent ranks of Navy and Air Force, who have not gone to Courts/AFTs. The directives have been issued to revise the pension of these veterans on priority. **Personal details of the Flag Officers who have retired prior to 01 Nov 85, such as present address, e-mail ID, Contact Number, Bank details etc are not held with Naval Pay Office.** The retired Flag Officers/officers/individuals who are in contact with the retired Flag Officers are requested to provide the contact details and living status of affected Rear Admirals.

IMPORTANT CONTACT DETAILS

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<u>DIRECTORATE OF ESM AFFAIRS (DESA)</u>	
TELE NO.	011-24121068, 24102305
TOLL FREE NO.	1800-113-999
FAX	011- 26880943, 24121068, 26881019
E-MAIL ID	desa@navy.gov.in
<u>NAVAL PENSION OFFICE (NAV PEN)</u>	
TELE NO	022-25075455, 022-25075620, 1800-220-560 (Toll Free)
FAX	022-25075653
E-MAIL ID	navpen-navy@nic.in
<u>INDIAN NAVAL BENEVOLENT ASSOCIATION (INBA)</u>	
TELE NO	011- 23093781
FAX	011- 23013656
E-MAIL ID	dnpf-navy@nic.in
<u>ECHS (NAVY)</u>	
TELE NO	011-25684946, 24101319
HELP LINE NO	080-43004300
TOLL FREE	1800- 114- 115
E-MAIL ID	echsdelhi@navy.gov.in

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SOME IMPORTANT WEBSITES

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1. **Indian Navy Website (www.indiannavy.nic.in)**. This is the official website of Indian Navy. It provides vision document of Indian Navy. All information of relevance to veterans is hosted on the website under “Personnel” section of the website. It provides links to all other naval agencies.
2. **ECHS/ Health Website (www.echs.gov.in)**. This webpage of Ex-servicemen Contributory Health Scheme provides information about ECHS policy letters, list of polyclinics, FAQs, guide lines for ECHS members etc.
3. **Naval Pension Cell (www.indiannavy.nic.in/navpen)**. All policy letters and latest updates on matters related to pension as well as links to other pension related portals are available on the website.
4. **PCDA Allahabad (www.pcdapension.nic.in)**. The Website of the Principal Controller of Defence Accounts (Pensions), Drupadi Ghat, Allahabad; E-mail id of PDCA is also available on the site and personnel can directly send e-mail to CDA regarding their grievances.
5. **PCDA Navy (www.pcdanavy.nic.in)**. This site provides information regarding latest orders/circulars relevant to pensioners. They can be contacted for pending claims regarding revision of pension and TA/DA claims etc.
6. **Pension Information (www.pensionersportal.gov.in)**. This site provides important information about pension.
7. **Pension Grievances (www.pensionportal.gov.in)**. Information related to grievances of pensioners is hosted on this website. CPGRAMS (Centralised Pensionary Grievances Redressal and Monitoring System) is also hosted on this site.
8. **Canteen Stores Department (www.csdivdia.com)**. All important information in respect of Canteen Stores Department like revised monetary limits, authority letter regarding purchase of cars by PBOR, CSD bulletin, Depot wise AFD item list are available on this site.
9. **Indian Naval Placement Agency (www.indiannavy.nic.in/inpa)**. Indian Naval Placement Agency site provides job assistance to all ex-naval personnel including widows.
10. **Naval Children School (www.nesnavy.com)**. This is official site of Navy Children School. You can visit this site for career options, counselling, admissions, etc.
11. **Naval Recruitment (www.joinindiannavy.nic.in)**. This site provides detailed information about various entries in Navy, recruitment criteria, eligibility and contact details of DMPR.
12. **Air Force – Navy Housing Board (www.afnhb.org)**. This official website provides details of AFNHB schemes, demand survey, updated reports on housing projects etc.

13. **Naval Pay Office** (<https://navypay.gov.in>). This is Website of the Naval Pay Office. After logging in you can communicate with Naval Pay Office and find all forms/information related to pay, perks and other entitlements.

14. **DGR Website** (www.dgrindia.com). This website is maintained by the Director General Resettlement and contains valuable information regarding resettlement opportunities, employment assistance provided to ESM, various Forms and News update from the Kendriya Sainik Board (KSB).

15. **Ministry Of Defence** (www.mod.nic.in). This is official website of Ministry of Defence which provides all MoD/Gol orders/circulars and publications which are useful to ESM eg 'Sainik Samachar'.

16. **Ministry of Personnel** (www.persmin.nic.in). This is the official website of Ministry of Personnel, Public Grievances and Pensions.

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