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Integrated HQ of MoD (Army)
Quartermaster General's Branch
Dy Dte Gen Canteen Services
Wing-III, West Block- III, Second Floor
RK Puram, New Delhi- 66

95350/Q/DDGCS/Canteen Smart Cards

21 Sep 2022

As Per Distribution ListDISCONTINUATION OF ANNUAL RENEWAL OF CSD SMART CARDS

1. Annual Renewal of Canteen Smart Cards was instituted vide Para 8 (c) of instructions on CIMS issued in 2006, Para 7 of policy letter No 95286/SG/Q/DDGCS dated 26 Sep 2012 & later amplified vide letter of even No dated 08 Mar 2021.
2. Vide letter under ref, cards of ESM, Veer Naris and Civil Defence Employees ceased functioning and were reqd to be renewed annually by physically vis the URC & submitting PPO / Pension Slip.
3. It is felt that the policy on 'Annual Renewal of Canteen Smart Cards' causes significant inconvenience to our veterans, Veer Naris and Civil Defence Employees (Serving & Retired). In order to assuage inconvenience to beneficiaries, it has been decided that the policy on 'Annual Renewal of Canteen Smart Cards' be discontinued wef 01 Jan 2023. A mechanism is being established to deactivate the cards of deceased ESM / beneficiaries in coord with PCDA & SPARSH.
4. However, URCs will continue to ensure that only valid CSD Smart Card holders are permitted entry to the Canteens to purchase CSD items. Necessary measures to this effect be implemented by the URC Mgt at fm & unit levels.
5. The following procedure will be adopted by URCs:-
 - (a) On intimation of the demise of an ESM / beneficiary, the Widow / NoK shall be advised to apply for a 'Widow / NoK of ESM' CSD Smart Card.
 - (b) The URC shall assist in prep of the Card on priority.
 - (c) The Widow / NoK shall continue to avail CSD facilities with cards of the deceased husband / beneficiary till the new cards are received.
 - (d) Once the new cards are received and activated the old cards of the deceased husband / beneficiary will auto get deactivated.
6. This letter may please be disseminated to all fmns / units and URCs for advance information & compliance please.



(APS Chahal)
Brig
Brig CS
for QMG