

**NAVY FOR LIFE AND BEYOND**

# **DIRECTORATE OF ESM AFFAIRS**

**E-NEWS LETTER – DEC 2019**



**NAVY CARES FOR ITS VETERANS**

# NAVY FOR LIFE AND BEYOND

1

## INDEX

Ser	Topic	Page No.
1.	<a href="#">From the Desk of Cmde (ESM Affairs)</a>	2
2.	<a href="#">Naval Regimental System</a>	3
3.	<a href="#">Navy Foundation</a>	4
4.	<a href="#">Veteran Sailors' Forum</a>	4
5.	<a href="#">INPA</a>	4
6.	<a href="#">ECHS</a>	5
7.	<a href="#">DGR News</a>	8
8.	<a href="#">KSB News</a>	9
9.	<a href="#">Canteen News</a>	9
10.	<a href="#">INBA and NGIS News</a>	10
11.	<a href="#">DNE NEWS</a>	14
12.	<a href="#">Pension Related issues</a>	15
13.	<a href="#">Important Contact Details</a>	15
14.	<a href="#">Important Websites</a>	16

# NAVY CARES FOR ITS VETERANS

# NAVY FOR LIFE AND BEYOND

2



**Commodore Pankaj Sharma**  
**Cmde (ESM Affairs)**  
**Directorate of Ex-Servicemen Affairs**



## FROM THE DESK OF CMDE (ESM AFFAIRS) DESK

1. It gives us immense pleasure to bring out another edition of the quarterly e-newsletter for benefit of naval veterans, NoK/widows and their dependents.
2. The 11<sup>th</sup> GCM/AGM of VSF was held on 13 Oct 19 at Kochi. The meeting was attended by a large number of VSF members. Issues raised by members were discussed threadbare and efforts are in hand to resolve the pending issues.
3. Welfare of ESM has been accorded high priority by the Navy. Continuous efforts are being made to resolve the issues being faced by the ESMs or their NoK/dependents. Organisations are working to improve/upgrade various schemes being run for them. We request our veterans to continuously update themselves through DESA and INPA websites and remain plugged in to get the latest updates.
4. We sincerely hope that the information brought out through this e-newsletter provides valuable inputs for the veterans not only to remain updated with the developments but also to remain well connected with the Navy.

Best wishes and warm regards,



New Delhi  
10 Jan 20

# NAVY CARES FOR ITS VETERANS

# NAVY FOR LIFE AND BEYOND

## Naval Regimental System (NRS)

[Back to Index](#)

1. The Naval Regimental System (NRS) has been functional since Dec 10 to provide support to spouse/ NoK/ dependents after the demise of naval personnel irrespective of the time of the incident i.e. whether it occurred whilst in harness or after retirement. NRS has now emerged as a platform where issues pertaining to widows/NOK are being dealt with in a speedy manner. Command Regimental System Officers (CRSO) have been appointed at Command Headquarters. To cover the areas that are not in immediate vicinity of Command Headquarters, additional officers have been appointed as CRSOs. Details of CRSOs as per the geographical responsibility are given below:-

SI No	Geographical Area	CRSO Address	Contact Nos	E-mail id
1.	Delhi, NCR, Haryana, Himachal Pradesh, Jammu & Kashmir & Punjab	The Commanding Officer [for CRSO (North)] INS India, Dalhousie Road New Delhi - 110011	011 - 24121429 011 - 24121430 (Fax)	crsonorth.navy@gmail.com
2.	Madhya Pradesh, Rajasthan, Uttar Pradesh & Uttarakhand	The Commanding Officer [for CRSO (Central)] INS India, Dalhousie Road New Delhi - 110011	011 - 24121429 011 - 24121430 (Fax)	crsonorth.navy@gmail.com
3.	Andhra Pradesh, Chhattisgarh, Orissa, Tamil Nadu & Pondicherry	The Flag Officer Commanding-in-Chief [for CRSO (East)] Headquarters Eastern Naval Command Visakhapatnam - 530 014	0891 - 2813067 0891 - 2752771 0891 - 2510275 (Fax)	crsoeast.navy@gmail.com
4.	Bihar, Jharkhand, West Bengal & NE States	The Naval Officer-in-Charge [for CRSO (NE)] West Bengal c/o Navy Office Hastings, Kolkata - 700022	033 - 22221400 Extn. 436 / 459 033 - 22420205 (Fax)	crsonortheast.navy@gmail.com
5.	Dadar & Nagar Haveli, Daman & Diu, Goa, Gujarat, Karnataka & Maharashtra	The Flag Officer Commanding-in-Chief [for CRSO (West)] Headquarters Western Naval Command Mumbai - 400 023	022 - 22751998 022 - 22698393 (Fax)	crsowest.navy@gmail.com
6.	Kerala & Lakshadweep	The Flag Officer Commanding-in-Chief [for CRSO (South)] Headquarters Southern Naval Command Kochi - 682 004	0484 - 2873333 0484 - 2873334 0484 - 2667398 (Fax)	snccrso-navy@nic.in
7.	Andaman & Nicobar Island & Karipip	The Commander-in Chief [for CRSO (A&N)] Headquarters Andaman & Nicobar Command Port Blair - 782014	03192 – 248294/3333 03192 - 232829 (Fax)	crso.an@gmail.com navccpb-navy@nic.in

## NAVY CARES FOR ITS VETERANS

# NAVY FOR LIFE AND BEYOND

4

2. **New Housing Scheme for War Widows, Gallantry Awardees and Personnel of Armed Forces.** DDA has intimated that a new online housing scheme has been launched. DDA would be allotting one bed room flats for war widows, gallantry awardees and personnel of Armed & Paramilitary forces injured during action on 'first-come-first-serve' basis at a special discounted cost. DDA letter DO No F-12(Misc.)2018/2017/LIG(H) dated 28 Oct 19 has been uploaded on DESA website.

## **Navy Foundation**

3. **16<sup>th</sup> Navy Foundation Chapter.** The Chief of the Naval Staff, Preisent Navy Foundation approved formation of the 16<sup>th</sup> Navy Foundation Chapter at Dehradun during the 27<sup>th</sup> GCM of NF on 05 May 19. First AGM of NF Dehradun Chapter was held on 22 Sep 19.

## **Veteran Sailors' Forum**

4. **11<sup>th</sup> GCM/AGM of Veteran Sailors' Forum.** 11<sup>th</sup> GCM/AGM of VSF was held at Kochi under the chairmanship of Controller Personnel Services on 13 Oct 19. Minutes of the meetings have been uploaded on DESA website.

5. **Membership – Navy Foundation and Veteran Sailors' Forum.** Navy Foundation and Veteran Sailors' Forum meetings cover a large number of issues. In addition to the veterans, a large number of Senior Serving officers attend these meeting to resolve the issues being faced by veterans. These meetings, therefore, serve as an important link and channel of communication between the retired and the Serving. During the 11<sup>th</sup> VSF GCM it was decided to increase the membership of VSF. Members are, therefore, requested to encourage non-member naval ESMs to become members of the VSF as also the NF.

## **Indian Naval Placement Agency**

6. Since 01 Jan 19, INPA has handled a total of 3,29,385 vacancies (3,28,884 from Monster.com and 501 received directly at INPA).

7. Based on feedback from users, INPA website has been modified to ensure that users receive more accurately matched jobs through emails. The profile pages are also being modified to ensure that users can create / update their profile much faster.

# NAVY CARES FOR ITS VETERANS

# NAVY FOR LIFE AND BEYOND

5

## ECHS

8. **New ECHS Smart Cards.** Online application system for ECHS Smart Cards was inaugurated on 14 Jan 18 (Armed Forces Veterans Day) by the hon'ble RRM. The procedure for application of Smart Cards has been simplified (e.g. requirement of affidavit for dependents, discharge/ service book, Part II orders for adding dependents, birth certificates of dependents etc. are no longer required). Hand-holding of veterans for the purpose of filling up these application forms is being carried out at all Polyclinics. Printing and delivery of ECHS Smart Cards to Station HQs has recommenced in Jul 18 and is an ongoing process.

9. **Extension of Validity – Temporary Slips.** The validity of system generated Temporary Slips has been extended from three months to six months. In case the beneficiary does not receive his card within the stipulated period, the parent Polyclinic can further extend the validity for a period of three months at a time. These temporary slips are to be handed over to Station HQ at the time of collection of cards

10. **64 KB ECHS Smart Cards.** All 16 KB ECHS cards expired on 31 Mar 19. Similarly, 32 KB ECHS cards would start expiring in the 10th year from the date of issue. Personnel are being continuously informed to renew their cards and majority have applied for the same. However, there are some cases wherein personnel have not been able to apply for new cards for want of Aadhaar number, being NRIs, etc. There are also a few 16 KB cards holders who have not yet applied or have applied but their applications are pending verification or are under observation for some reason. Detailed orders for such categories of personnel towards utilisation of ECHS services beyond 31 Dec 18 have been issued by Central Organisation and are available on DESA blog and ECHS website ([www.echs.gov.in](http://www.echs.gov.in)). Despatch of 64 KB ECHS Smart Cards has commenced with effect from Jul 18. There has been a certain amount of delay in verification of records at Records Office. Steps have been taken to expedite the process and backlog of pending applications is likely to be cleared soon.

11. **White Cards.** A visually different White Smart Card is being provided to certain category of beneficiaries as follows:-

- (a) War Disabled/ Battle Casualty Veterans.
- (b) Spouses of War Disabled/ Battle Casualty Veterans.

12. **White Card Facilities.** As per existing provisions, White Card holders are given priority treatment at all ECHS polyclinics, from reception to attendance by doctors and for issue of medicines.

13. Dependents are eligible under Persons With Disability (PWD) Act-2016.

## NAVY CARES FOR ITS VETERANS



# NAVY FOR LIFE AND BEYOND

6

14. **Treatment under AYUSH.** Govt has authorised treatment under AYUSH (Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy) for all ECHS beneficiaries. Treatment in Govt AYUSH hospitals is permitted on reimbursement basis at full rates, including the cost of prescribed medicines. For treatment under the scheme prior permission of OIC of the Polyclinic or Director, Regional Centre or CO ECHS, for a particular disease is to be obtained. It may please be noted that only one system of treatment is allowed at any point in time.

15. **ECHS Application for Android App.** ECHS has launched an android-based application for beneficiaries and this app is available on the Google Play Store for free download. Various facilities such as status of application, booking of appointment with the doctor, medical history of the patient, contacting the doctor in an emergency etc. have been made available in the application.

16. **Priority for Elderly ECHS Patients.** ECHS beneficiaries above 75 years of age can visit specialist OPDs at Military hospitals directly (on OPD days), without obtaining referral from ECHS polyclinics.

17. **Actions in Case of 'Forgot Password'.** A number of veterans tend to forget passwords, which they have created for 'logging-in' to the ECHS website during the process of online registration. Earlier, there was no facility to retrieve/ reset it. A system has now been instituted, wherein by sending an email (with minor details like Name, Number, etc) from the registered email id, the password can be reset by the beneficiary.

18. **Revert Application.** At times, there could be some inadvertent mistakes, both, from ECHS applicant while filling the application and also from the Record Offices verifying these applications. In order to tide over the issue, a facility of Revert Application has been provided in the system, wherein the primary beneficiary can log-in and change the incorrectly filled data. This facility would be feasible only till such time that the card has not been printed.

19. **Important ECHS Website & E-mails.** There are a number of websites with issues concerning our veterans, which can be used for guidance. A few important addresses are as follows:-

(a) Central Organisation ECHS - [www.echs.gov.in](http://www.echs.gov.in) and [mdech-mod@nic.in](mailto:mdech-mod@nic.in)

(b) ECHS (N)/ IHQ MoD(N) - [echsdelhi@navy.gov.in](mailto:echsdelhi@navy.gov.in)

## NAVY CARES FOR ITS VETERANS

# NAVY FOR LIFE AND BEYOND

7

20. **Extension of ECHS Facilities.** The Government has extended ECHS facilities to the following: -

(a) Pensioners of Assam Rifles.

(b) World War II Veterans, Emergency Commissioned Officers, Short Service Commissioned Officers and also premature retirees, although all of them are non-pensioners. It may be noted that the facility has been extended only to their spouses and not to other dependents.

21. **Amendment to Provisions Regarding Supply of Medicines to ECHS Beneficiaries.** GoI, MoD has sanctioned reimbursement of medicines and consumables to ECHS beneficiaries for a maximum period of 15 days at a time, subject to maximum value of medicines and consumables not exceeding Rs. 25,000/- each time under general conditions and 30 days at a time subject to maximum value of medicines and consumables not exceeding Rs. 75,000/- each time (Rs 2, 00,000/- for cancer drugs) under special conditions. This would be subject to obtaining NAC from OIC ECHS Polyclinic.

22. **Verification Process for ECHS Smart Card.** Directorate of Personnel (DoP) has simplified the process of verification of online applications for ECHS smart card. Following has been implemented with immediate effect: -

(a) The self-declaration by the officer as per the ECHS website will be accepted on the face value.

(b) The dependents will be checked/ verified with the records held with DoP (OA&R/OPF).

(c) An affidavit, as earlier, may be sought by DoP in case of ambiguity/ aberration between records at DoP and application.

23. **Exception Handling Measures for Aadhaar Card due to Non Capturing of Biometrics of Age Related Issues.** The 'Aadhaar Exception Mechanism' in the online application for ECHS Smart Card has been implemented for those beneficiaries who are unable to get Aadhaar made due to age related issues or medical conditions.

24. **Preventive Health Check-Ups.** Keeping in view the importance of diagnosis of chronic, non-communicable health issues at the preventive level, preventive health check- ups have been introduced for all ECHS beneficiaries above the age of 40 yrs. Accordingly, medical examination, health check-ups and screening tests would now be

## NAVY CARES FOR ITS VETERANS



# NAVY FOR LIFE AND BEYOND

8

conducted within the available facilities in the ECHS Polyclinics. However, it may be borne in mind that the facilities within the PC would be utilized and no referrals would be generated for the purpose. Age of the ECHS beneficiary and the corresponding frequencies of the tests have been enumerated and hosted on the blog

25. **Air Travel.** Air travel for stretcher patients of Port Blair for immediate evacuation to mainland and oxygen support during the air travel would be admissible and the reimbursement proposal would be considered on merits of individual case by MoD (Finance/ Pension) wherever medical authorities certify that air travel / oxygen was essential.

26. **ECHS Facilities Whilst Dealing with Marital Discord Cases.** Central Organisation ECHS had promulgated a policy regarding handling of marital discord cases vide letter No B/49701-PR/AG/ECHS/2018 dated 28 Sep 18 (available on ECHS website echs.gov.in). A judicially separated wife of a Veteran is eligible to apply for ECHS card for a limited period of one year or till resolution/ divorce, whichever is earlier. The same would be renewed in case of status quo beyond one year. Central Organisation ECHS has now promulgated procedure for application of the card.

## **DGR News**

27. The Directorate General Resettlement works towards effective resettlement of ex-servicemen through imparting training and empowering them for a host of employment and self-employment opportunities. The details have been uploaded on DESA website and are also available on DGR website [www.dgrindia.com](http://www.dgrindia.com).

28. **Registration.** Registration with DGR is mandatory requirement to avail any opportunity of employment through DGR/ Self Employment Scheme. The following may be noted:-

(a) **Online.** Registration in DGR by eligible ESM – Officers/JCOs/ORs and equivalents in the three Services is now online through the interactive official website of DGR. It is a onetime procedure and is common to all schemes managed by DGR. Requisite supporting documents (details available on DGR website) are also to be uploaded online. In case the documents are not uploaded within one and a half month of registration the provisional registration shall stand cancelled.

(b) **Change of Scheme (one time only).** Registered officers can submit an application/e-mail to the concerned Directorates in DGR with a copy to 'Employment-II Dte' in case he/she desires to opt for a change of scheme.

# NAVY CARES FOR ITS VETERANS

# NAVY FOR LIFE AND BEYOND

9

(c) **Reservation.** Reservation is provided in Central Civil Services, Central PSUs and Nationalized Banks for ESM to the extent mentioned in relevant Govt. of India orders on the subject.

29. **DGR** is mandated to organize and conduct Pre Release Courses (PRCs) for retiring/retired service personnel for enabling them to improve their Civil Sector employability. Eligibility and terms and conditions are available on DGR Website [www.dgrindia.com](http://www.dgrindia.com). Types of courses conducted are:-

(a) DGR sponsored resettlement training courses are conducted for retired/retiring Officers. 60% course fee is borne by DGR and 40% share of course fee is paid by the participating officer.

(b) DGR sponsored resettlement training courses are conducted for retired/retiring JCOs/OR and equivalent. 100% course fee is borne by DGR.

## **KSB News**

30. **Details** and information on various schemes for the welfare of ESM/ Widows and their dependents by the Kendriya Sainik Board Secretariat have been uploaded on the DESA page of Indian Navy website. These are also available at KSB website [www.ksb.gov.in](http://www.ksb.gov.in)

31. **Creation Of New District Sainik Welfare Office.** A new Sainik and Ardh Sainik Welfare Office, Charkhi Dadri (Ch. Dadri) has been started w.e.f. 01 Oct 19. Welfare Office letter no. ZSB/Est/28/19 dated 07 Nov 19 in this regard has been uploaded on the DESA web page.

## **Canteen News**

32. **Policy Letters.** Following policy letters on CSD facilities pertaining to ex-servicemen, promulgated by the Canteen Services Directorate of Quartermaster General Branch, IHQMoD (Army) have been uploaded on DESA website:-

(a) **Access Control System Integrated with CIMS and Canteen Smart Cards for Canteens.** It has been clarified by IHQMoD(Army)/ QMG vide their letter 95350/Q/DDGCS dated 08 Mar 19, that depots will not insist for implementation of Access control module by URCs.

(b) **Procedure wrt Sale of “Against Firm Demand (AFD) Items” Through Select Unit Run Canteens in lieu of CSD Depots.** A revised policy to streamline/ simplify and decentralise documentation procedure w.r.t. sale of

# NAVY CARES FOR ITS VETERANS

# NAVY FOR LIFE AND BEYOND

10

AFD stores (Four/ Two wheelers, TV, Refrigerators, Washing Machine etc which were previously sold through CSD depots only) was promulgated vide IHQMoD (Army)/ QMG's Branch/ DDGCS letter 95350/Q/DDGCS/AFD dated 27 Nov 18. The list of URCs nominated for the sale of AFDs based on the feedback from the environment has been promulgated vide IHQMoD (Army)/ QMG's Branch/ DDGCS letters 95350/Q/DDGCS/AFD dated 22 Jan 19 and 25 Jan 19. All three letters have been uploaded on DESA website. List of documents have been further relaxed vide IHQMoD (Army)/ QMG's Branch/ DDGCS letters 95350/Q/DDGCS/AFD dated 18 Jul 19 (Copy of letter is uploaded on DESA website). Self-attested copy of PPO/discharge book/discharge certificate can be produced by ESM for purchase of items against firm demand.

(c) **Entitlement of Four Wheeler.** IHQMoD(Army)/ QMG vide their letter 95350/Q/DDGCS/CAR/POLICY dated 24 May 19 has revised the entitlement of four wheelers for all personnel.

(d) **Biometric Access Control System.** Implementation of biometric access control system in URCs has been dispensed with by the QMG branch (IHQMoD(Army)/ QMG letter No 95350/Q/DDGCS/POLICY dated 24 Apr 19).

(e) **Details of Pan Card In Canteen Smart Card Application.** It is mandatory to include PAN card details in canteen smart card application, from now onwards.

(f) **Advance Liquor Quota.** No individual (Serving/Retired) will be given two month liquor quota, henceforth.

## **INBA and NGIS News**

33. Following facilities are available from NGIF and INBA to the retired naval pensioners:-

(a) **NGIF.**

Post Retirement Death Insurance Extension Scheme (PRDIES) on compulsory deduction Of Rs 36,600/- non refundable contribution from Saving element	<b>Rs 5 Lakh</b> Up to 30 years after retirement <b>Or</b> 75 years age whichever is earlier
--	---

# NAVY CARES FOR ITS VETERANS

# NAVY FOR LIFE AND BEYOND

11

(b) **INBA.**

<b><u>Ser</u></b>	<b><u>Grants</u></b>	<b><u>Rates</u></b>
(i)	Merit Scholarship for Graduation/Post Graduation courses	Boarder - Rs 20,000/- p.a Day Scholar - Rs 15,000/- p.a
(ii)	Merit Scholarship for Graduation/Post Graduation courses to wards of deceased retired naval personnel	Rs 30,000/- for both Day Scholar and Boarder
(iii)	Reimbursement of Tuition Fee for Special /Mentally Challenged Children	Rs 5,000/- p.m (Requirement to produce fee receipts/ bills waived off)
(iv)	33% re-imburement of coaching fee is applicable only to:- Institutes taking admissions on JEE (Advance) Score. Admissions in medical colleges (for MBBS only) run by Central/State government.	
(v)	Death Grant to NOK	Rs 30,000/-
(vi)	Special Scholarship Scheme (SSS) for wards of naval personnel who die in harness	Play School to KG Rs 10,000/- p.a Class I-VIII Rs 20,000/- p.a Class IX-XII Rs 30,000/- p.a Graduation Rs 30,000/- p.a Post Graduation Rs 30,000/- p.a Legal/Vocational Rs 40,000/- p.a Computer/Management Rs 50,000/- p.a Engg/Medical Rs 75,000/- p.a Boarding/Lodging Rs 50,000/- p.a

## NAVY CARES FOR ITS VETERANS

# NAVY FOR LIFE AND BEYOND

12

<u>Ser</u>	<u>Grants</u>	<u>Rates</u>
(vii)	NWWA Scholarship to the wards of naval personnel who die after retirement	Class I-VIII Rs 10,000/- p.a IX-XII Rs 14,000/- p.a
(viii)	Financial Assistance for starting self-help Economic Venture to Veer Naris	Upto Rs 1 Lakh on case to case basis
(ix)	Financial Assistance for vocational courses to widows	Upto Rs 50,000/- on case to case basis
(x)	Grant to Widows for daughter's marriage	Rs 50,000/-
(xi)	Scholarship to orphaned children of naval personnel under the category of Special Scholarship Scheme (SSS) irrespective of whether the parents died while in service or post retirement	Rates as per Special Scholarship Scheme (SSS)
(xii)	Financial assistance to family members of unmarried officers/sailors who die in harness	(i) Grant of Rs 50,000/- extended for marriage of one sister (ii) Re-imburement of fees for Vocational course Upto Rs 50,000/- to mother only on case to case basis (iii) Self-help economic venture Upto Rs 1 Lakh to mother only on case to case basis (iv) Scholarship introduced to maximum two unmarried sisters under Special Scholarship Scheme (SSS)

## NAVY CARES FOR ITS VETERANS

# NAVY FOR LIFE AND BEYOND

13

<u>Ser</u>	<u>Grants</u>	<u>Rates</u>
(xiii)	<p>Enhancement in rates of special scholarship for the 'Girl Child', for pursuing professional courses in Engineering and MBBS, of a naval personnel of the following categories:-</p> <ul style="list-style-type: none"> <li>- Naval personnel who die in harness.</li> <li>- Orphan Children of a naval personnel irrespective of whether parents die while in service or post retirement.</li> <li>- Two dependent unmarried sisters of unmarried naval personnel who die in harness.</li> </ul>	Upper limit of Rs 1,00,000/- p.a or actual fees paid to the University/College by the girl child, whichever is less

34. The contact details are as follows:-

PDNPF	011-21410787
SECY NGIF – TELE/FAX	011-21410788
SECY INBA – TELE	011-21410785 (M) 9315796161
E-MAIL	<a href="mailto:dnpf@navy.gov.in">dnpf@navy.gov.in</a>
WEBSITE	<a href="http://www.indiannavy.nic.in">www.indiannavy.nic.in</a>
ADDRESS	<p>COMMODORE (NPF)  DIRECTORATE OF NON PUBLIC FUNDS (DNPF)  IHQ OF MOD (NAVY)  TALKATORA ANNEXE BUILDING  GROUND FLOOR, TALKATORA INDOOR STADIUM  NEW DELHI - 110001</p>

## NAVY CARES FOR ITS VETERANS



# NAVY FOR LIFE AND BEYOND

14

## **DNE News**

35. The Institute of Company Secretaries of India (ICSI), as a token of respect, has decided to extend fee concession to the wards and widows of martyrs , serving and retired personnel, permanently disabled soldiers.

36. **Admissions for Wards of Naval Personnel in Professional Courses.** To provide Higher Education facilities to children of Naval personnel, collaborations have been made with the following universities/colleges and institutes for admissions in professional courses in AY 2019-20 for wards of Naval personnel at concessional rates:-

Ser	Name of Universities/Colleges/ Institutions
(a)	St. Soldier Group of Institutions, Jalandhar (Punjab)
(b)	Lovely Professional University, Jalandhar (Punjab)
(c)	Shivalik College of Engineering, Dehradun
(d)	Sharda University, Greater Noida
(e)	School of Inspired Leadership (SOIL), Gurgaon
(f)	HR Institute of Technology (HRIT), Ghaziabad
(g)	Apeejay Stya University, Gurgaon
(h)	CT Group of Institutions, Jalandhar
(j)	Pratap Institute of Technology and Science, Sikar
(k)	Jaypee University of Information Technology, Solan, Himachal Pradesh
(l)	Raisoni Group of Institute, Nagpur
(m)	NRI Group of Colleges, Bhopal
(n)	Priyadarshini Group of Institutions, Nagpur
(p)	Rajagiri College of Business Studies,Kochi
(q)	SRM University, Chennai
(r)	Dr MGR Educational and Research Institute University, Chennai
(s)	Hindustan Institute of Engineering and Technology, Chennai
(t)	Sri Chandrasekarandra Saraswathi Viswa Maha Vidyalyaya, Kancheepuram
(u)	Centurion University of Technology and Management, Bhubaneswar
(v)	NSHM Knowledge Campus, Kolkata and Durgapur
(w)	JIS Group Educational Initiatives, Kolkata

# NAVY CARES FOR ITS VETERANS

# NAVY FOR LIFE AND BEYOND

15

Ser	Name of Universities/Colleges/ Institutions
(x)	Don Bosco College of Engineering and Technology, Guwahati, Assam
(y)	Kalasalingam University Srivilliputtur, Tamilnadu
(z)	Karpagam University, Coimbatore, Tamilnadu

## Pension Related Issues

### 37. Know your Pension Payment Order (PPO).

- (a) Check correctness of “Name” of self and spouse.
- (b) Check if correct or full “Date of Birth” of self and spouse are mentioned in the PPO.
- (c) Check correctness of “Rank” indicated in the PPO.
- (d) Check correctness of “Bank details” (Account No. and Branch address).
- (e) Original copy of PPO to be kept safely.

## IMPORTANT CONTACT DETAILS

<u>DIRECTORATE OF ESM AFFAIRS (DESA)</u>	
TELE NO.	011-24121068, 24102305
TOLL FREE NO.	1800-113-999
FAX	011- 26880943, 24121068, 26881019
E-MAIL ID	desa@navy.gov.in
<u>NAVAL PENSION OFFICE (NAVPEN)</u>	
TELE NO	022-25075455, 022-25075620, 1800-220-560 (Toll Free)
FAX	022-25075653
E-MAIL ID	<a href="mailto:navpen-navy@nic.in">navpen-navy@nic.in</a>

# NAVY CARES FOR ITS VETERANS

# NAVY FOR LIFE AND BEYOND

16

<b><u>INDIAN NAVAL BENEVOLENT ASSOCIATION (INBA)</u></b>	
<b>TELE NO</b>	<b>011- 23093781</b>
<b>FAX</b>	<b>011- 23013656</b>
<b>E-MAIL ID</b>	<b>dnpf-navy@nic.in</b>
<b><u>ECHS (NAVY)</u></b>	
<b>TELE NO</b>	<b>011-25684946, 24101319</b>
<b>HELP LINE NO</b>	<b>080-43004300</b>
<b>TOLL FREE</b>	<b>1800- 114- 115</b>
<b>E-MAIL ID</b>	<b><a href="mailto:echsdelhi@navy.gov.in">echsdelhi@navy.gov.in</a></b>

## **SOME IMPORTANT WEBSITES**

1. **Indian Navy Website ([www.indiannavy.nic.in](http://www.indiannavy.nic.in))**. This is the official website of Indian Navy. It provides vision document of Indian Navy. All information of relevance to veterans is hosted on the website under “Personnel” section of the website. It provides links to all other naval agencies.
2. **ECHS/ Health Website ([www.echs.gov.in](http://www.echs.gov.in))**. This webpage of ex-servicemen Contributory Health Scheme provides information about ECHS policy letters, list of polyclinics, FAQs, guide lines for ECHS members etc.
3. **Naval Pension Cell ([www.indiannavy.nic.in/navpen](http://www.indiannavy.nic.in/navpen))**. All policy letters and latest updates on matters related to pension as well as links to other pension related portals are available on the website.
4. **PCDA Allahabad ([www.pcdapension.nic.in](http://www.pcdapension.nic.in))**. The Website of the Principal Controller of Defence Accounts (Pensions), Drupadi Ghat, Allahabad; E-mail id of PDCA is also available on the site and personnel can directly send e-mail to CDA regarding their grievances.
5. **PCDA Navy ([www.pcdanavy.nic.in](http://www.pcdanavy.nic.in))**. This site provides information regarding latest orders/circulars relevant to pensioners. They can be contacted for pending claims regarding revision of pension and TA/DA claims etc.
6. **Pension Information ([www.pensionersportal.gov.in](http://www.pensionersportal.gov.in))**. This site provides important information about pension.
7. **Pension Grievances ([www.pensionportal.gov.in](http://www.pensionportal.gov.in))**. Information related to grievances of pensioners is hosted on this website. CPGRAMS (Centralised Pensionary Grievances Redressal and Monitoring System) is also hosted on this site.

# NAVY CARES FOR ITS VETERANS

# NAVY FOR LIFE AND BEYOND

17

8. **Canteen Stores Department** ([www.csdindia.com](http://www.csdindia.com)). All important information in respect of Canteen Stores Department like revised monetary limits, authority letter regarding purchase of cars by PBOR, CSD bulletin, Depot wise AFD item list are available on this site.
9. **Indian Naval Placement Agency** ([www.indiannavy.nic.in/inpa](http://www.indiannavy.nic.in/inpa)). Indian Naval Placement Agency site provides employment assistance to all ex-naval personnel including widows.
10. **Naval Children School** ([www.nesnavy.com](http://www.nesnavy.com)). This is official site of Navy Children School. You can visit this site for career options, counselling, admissions, etc.
11. **Naval Recruitment** ([www.joinindiannavy.nic.in](http://www.joinindiannavy.nic.in)). This site provides detailed information about various entries in Navy, recruitment criteria, eligibility and contact details of DMPR.
12. **Air Force – Navy Housing Board** ([www.afnhb.org](http://www.afnhb.org)). This official website provides details of AFNHB schemes, demand survey, updated reports on housing projects etc.
13. **Naval Pay Office** (<https://navypay.gov.in>). This is Website of the Naval Pay Office. After logging in you can communicate with Naval Pay Office and find all forms/information related to pay, perks and other entitlements.
14. **DGR Website** ([www.dgrindia.com](http://www.dgrindia.com)). This website is maintained by the Director General Resettlement and contains valuable information regarding resettlement opportunities, employment assistance provided to ESM, various Forms and News update from the Kendriya Sainik Board (KSB).
15. **Ministry of Defence** ([www.mod.nic.in](http://www.mod.nic.in)). This is official website of Ministry of Defence which provides all MoD/Gol orders/circulars and publications which are useful to ESM eg 'Sainik Samachar'.
16. **Ministry of Personnel** ([www.persmin.nic.in](http://www.persmin.nic.in)). This is the official website of Ministry of Personnel, Public Grievances and Pensions.

## **Published by**

Directorate of Ex-Servicemen Affairs  
Integrated Headquarters of the Ministry of Defence (Navy)  
6<sup>th</sup> Floor, Chanakya Bhawan, Chanakyapuri  
New Delhi 110 021

**Disclaimer:** Details provided in this document are for information only.

# NAVY CARES FOR ITS VETERANS