

# DIRECTORATE OF ESM AFFAIRS

E-NEWS LETTER – SEPTEMBER, 2014



NAVY CARES FOR ITS VETERANS

# NAVY FOR LIFE AND BEYOND

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# NAVY FOR LIFE AND BEYOND



Commodore Ajay Saxena VSM  
Principal Director  
Directorate of Ex-Servicemen Affairs



## FROM PDESA DESK

1. As we bring out the second edition of the DESA e-newsletter, I would firstly thank our veterans for the heartening response to the first e-newsletter promulgated in Jun 14. We have attempted to address the various feedback and comments received from our veterans in the current edition. The DESA team constantly looks forward to such inputs to help us serve the very cause of this e-newsletter in reaching out to the veterans.
2. Apart from a brief update on the activities at DESA, this edition contains information on the education institutes which provide admission to wards of ESMs at subsidised rates as also other incentives given by Central and State Governments to Gallantry Award winners and the procedure to claim the same. This edition also includes guidelines for widows / NOK in obtaining various post-death benefits from the Navy.
3. A welcome step to address an area of concern, namely, utilisation of Defence Reservation in jobs offered by PSUs / Public Sector Banks / Other Government agencies has been the issue of a notification by Cabinet Secretariat. This, coupled with the latest Government decision to permit ESMs to avail reservation benefits in seeking multiple Government jobs would enable ex-servicemen to choose a job of his liking. It is felt that these two developments will enhance the resettlement options for our veterans, particularly for sailors.
4. Both organisations of naval veterans, namely the Navy Foundation and the Veteran Sailors' Forum, have been actively involved in the affairs of the ex-servicemen. Both have recently conducted their Governing Council Meeting as also the Annual General Body Meeting in the second half of September. We hope the members of these two organisations will continue to contribute towards the cause of the veterans in full vigour.
5. The DESA Toll Free Helpline no 1800-113-999 is now available 24x7 and incorporates voice recording facility. This will help veterans to forward their queries or grievances at any time of the day. Should any difficulty be experienced in registering the query / grievance through this system, the same should be brought to our notice, either by email, telephone or mobile.
6. We hope this edition is useful and helps you in remaining better connected with the Navy.

New Delhi  
Oct 14

A handwritten signature in black ink, appearing to be that of Commodore Ajay Saxena VSM.

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## UPDATE ON DESA ACTIVITIES

### Naval Regimental System (NRS)

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1. The basic aim of NRS is to provide support to widows/NoK/dependents of family after the demise of naval personnel, either in harness or in retirement. Wherever possible, NRS may also attend to the grievances of pensioners particularly aged pensioners.
2. On the demise of an Ex-serviceman, the widow / next of kin is entitled to a death grant of Rs 25000/- (for sailors) and 30000/- (for officers). Towards this, the widow / NoK is required to forward a copy of the death certificate along with a copy of discharge book / ex-serviceman identity card / any other document which certifies / authenticates the relationship with the Ex-serviceman, to the concerned CRSOs or to **The Directorate of Ex –Servicemen Affairs, 6<sup>th</sup> Floor, Chanakyapuri, New Delhi 110 021** for processing the case and authorising the payment.
3. The process of reaching out to every ESM/widow/NOK is long drawn, which cannot be achieved without the help of those who are aware of the NRS. Therefore, it is essential that Naval ESMs spread the message of NRS to others and advise them to get in touch with the concerned CRSO/RSU as per the contact details provided [here](#).

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### Navy Foundation

4. Combined Annual General Body Meeting of Navy Foundation was held at New Delhi on 28 Sep 14. The AGM discussed various ESM issues and adopted amended Memorandum of Association to keep pace with the latest developments. The next AGM is proposed to be held at Kochi in 2015 on dates convenient to HQ SNC. The next CNS' interaction with retired officers is scheduled on 22 Feb 15 at NOM Varuna at New Delhi. 24<sup>th</sup> Admiral RD Katari Memorial Lecture will be conducted on 16 Jan 15 at Delhi. The Centenary Celebration of Adm AK Chatterjee, our first four-star Admiral, is scheduled on 22 Nov 14 at New Delhi. Details of the function would be published subsequently.
5. The updated Navy Foundation Directory is available [here](#) as also on the Navy Foundation page of IRFC website.

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### Widows' Hostel

6. In order to resolve the accommodation problem of needy naval widows in Delhi and NCR, the process of building a Widows' Hostel at Vasant Kunj, New Delhi was started in 2011 with the acquisition of approximately half an acre of land. Though it was intended to commence the construction by 2012, the project ran into rough weather in obtaining clearance from Delhi Administration on the aspect of width of the access road connecting the area. The matter was taken up at the highest level and the issue regarding width of the road stands resolved. This has resulted in reconfiguring the plot for Widows' Hostel. The matter is accordingly being pursued with all concerned agencies.

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## Veteran Sailors' Forum

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7. The Veteran Sailors' Forum (VSF) conducted the 6<sup>th</sup> Annual General Body Meeting on the 21 Sep 14 at Naval Pension Office, Mumbai. Apart from discussing various ESM welfare issues as indicated by the agenda points received from the members, the AGM also examined the various activities undertaken by Command and Regional charters. The AGM decided to conduct the 7<sup>th</sup> AGM and Governing Council Meeting (GCM) at Vishakhapatnam.

8. The VSF members and other Naval veterans can communicate with DESA through DESA blog ([www.desanavy.wordpress.com](http://www.desanavy.wordpress.com)), email, and a Toll Free telephone line.

9. The Toll Free number (1800 11 3999) has now been provided with a 24x7 battery backup and call recording facility. This allows veterans to register their queries/ grievances at any time of the day.

10. The contact details of the VSF charters are available on VSF website hosted in IRFC website [here](#) as well as on DESA blog.

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## Indian Naval Placement Agency

11. **How to Register with INPA.** The procedure to register with INPA is given below:-

- (a) Go to Home page ([www.inpa.co.in](http://www.inpa.co.in)).
- (b) Select 'Register now' for new members.
- (c) Member login page appears.
- (d) Fill up details to create login, User ID and Password.
- (e) Fill up the registration form. For multiple selection, press "CTRL" button and select from list. Candidates are advised to choose maximum (five) option for Job Preference and Place of Preference.
- (f) Upload your resume and photographs.
- (g) Submit.
- (h) Temporary ID and undertaking Form will be forwarded on your email id.

12. **Registration Charges.** Annual Registration charges are as follows: -

Officers & their dependent	-	Rs. 150/-
PBORs & their dependent	-	Rs. 100/-

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Widows of naval personnel - Nil

“Demand Draft” / “At Par Cheque” for the payment of registration charges is to be prepared in favour of – “INDIAN NAVAL PLACEMENT AGENCY” payable at NEW DELHI.

13. **INPA Contact details.**

Telefax: 011-24121687,  
Mobile No. - +91-9560352121 / +91-9560362121  
Email – [inpa-navy@nic.in](mailto:inpa-navy@nic.in)

14. **Document Required for Registration at INPA.** The following documents are required for registration at INPA:-

- (a) Resume with colour photograph.
- (b) Copy of PPO (for retired personnel) / NOC, Release Letter (for retiring personnel).
- (c) Demand Draft / At Par Cheque
- (d) Undertaking certificate to be signed by individual

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## **EX- SERVICEMEN CONTRIBUTORY HEALTH SCHEME (ECHS)**

15. **On-Line Bill Processing.** Before Apr 2012, bill processing at ECHS was done manually and no additional manpower was authorised for the same. This resulted in considerable delay for processing and payment of hospital bills. As a result of this delay, some good/reputed empanelled hospitals terminated the contract with ECHS. Towards addressing this problem, the Government initially sanctioned ‘on-line’ bill processing by a Bill Processing Agency (BPA) i.e. UTI-ITSL at five major Stations i.e. Delhi, Chandimandir, Pune, Secunderabad, and Thiruvananthapuram with effect from 01 Apr 2012. This was thereafter extended to five more Regional Centres i.e. Lucknow, Kolkata, Jaipur, Kochi and Jalandhar from 01 Apr 13. On-line billing has commenced at all the 10 Regional Centres thus enabling expeditious processing and clearance of hospital bills. The Government has extended the ‘On-line’ bill processing to the remaining 18 Regional Centres from 01 Apr 2014, which is being implemented shortly. Once implemented, the long delays in processing the bills would be obviated.

16. **Enhancement of Powers of CFAs for Processing of Bills.** GoI has enhanced the powers of the various CFAs for sanctioning of payments and reimbursement of medical expenses for online processing of hospital bills under ECHS w.e.f. 24 Dec 13. This is yet another step to expedite early processing of hospital bills. The enhanced CFA powers are as follows:-

- (a) Director, Regional Centres ECHS - upto Rs. 3,00,000/-
- (b) Managing Director, ECHS - upto Rs. 10,00,000/-

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(c) Joint Secretary, ESW	-	upto Rs. 25,00,000/-
(d) Secretary, ESW	-	above Rs. 25,00,000/-

17. **Shortage of Medicines.** Shortage of medicines in ECHS Polyclinics has been a matter of concern since long. Medicines required by ECHS Polyclinics are procured by AFMSDs and SEMOs of Service Hospitals and funds for the same are made available to the Office of DG AFMS by Central Organisation ECHS. However, the satisfaction level of supply of medicines is only about 60% to 65 %. Numerous measures are being instituted to obviate the above inadequacy, which include having Rate Contracts/Price Agreements concluded for various stations under the aegis of DGAFMS. A proposal for 'Outsourcing of Pharmacy' operations in two Regional Centres as Pilot Project has been forwarded to DoESW/MoD on 31 Jan 2014 and is pending approval of GoI. Towards this end, veterans are advised to register with one polyclinic of their convenience. This facilitates in better administration and correct projection of requirement of medicines etc.

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18. **Facilities for Senior Citizens.** Most of the ECHS beneficiaries are senior citizens. However, male ECHS members who are 75 years & above and female ECHS beneficiaries who are 70 Years & above are being given 'PRIORITY' in ECHS Polyclinics, such as "out of turn" attendance at reception, examination by Doctors and issue of medicines etc.

19. **Revised Eligibility Criteria.** Govt sanction has been accorded to bring the ECHS beneficiaries at par with CGHS members, details of which are as follows:-

Ser	Relationship	Criteria
(a)	Son	Till he starts earning or attains the age of 25 years, whichever is earlier
(b)	Daughter	Till she starts earning or gets married, irrespective of the age limit, whichever is earlier
(c)	Son or daughter suffering from any permanent disability of any kind (physical or mental)	Irrespective of age limit
(d)	Dependent divorced/abandoned or separated from their husband/widowed daughters and dependents unmarried/divorced/abandoned or separated from their husband/widowed sisters	Irrespective of age limit
(e)	Minor brother(s) who are dependent on the veteran	Upto the age of becoming a major

20. **White Card.** To facilitate the disabled ECHS beneficiaries, a special 32 KB ECHS white card has been introduced. This card will allow disabled veterans to earn their due recognition in ECHS environment. In addition this white card will also have all advantages of General ECHS beneficiary card.

21. **Provision of Medical Equipment.** The Govt has revised the scales of medical equipment authorised to ECHS Polyclinics. This includes major medical equipment such as X-Ray Machines, Auto Analysis, Minor Medical Equipment and Dental Equipment. Procurement of medical equipment has also been put on a fast track.

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22. **Recent Developments.** Following developments / improvements have taken place in ECHS functioning:-

- (a) The choice of empanelled facility will be with ECHS members who are above 80 yrs and they will be given preference for admission to service hospital, if that is their choice, depending on bed availability.
- (b) 07 days medicines will be issued by empanelled hospital after discharge and cost of the same will be billed in the hospital bill.
- (c) Inclusion of UID number in ECHS Smart Cards has been cancelled.
- (d) Issue of referral letters with validity of six months for Cardiac diseases such as Diabetes, hypertension & other Cardiac diseases, Dialysis and Cancer.
- (e) Old ECHS Smart Cards need not be deposited along with application form for renewal/upgradation of ECHS Smart Cards.
- (f) ECHS beneficiaries who are holding a valid ECHS card and are residing in districts not covered by ECHS shall be eligible to obtain treatment from Govt (Central / State / Local Self Government) hospitals and submit the medical re-imbbursement claim to the ECHS Polyclinic without obtaining referral from Polyclinic located outside their district.
- (g) Widows of ESM drawing civil pension and who are eligible for dual pension can apply for ECHS membership.
- (h) Sanction for reimbursement of 'Air Travel Charges' to ECHS beneficiaries in emergency.

23. **Some Important DOs & DON'Ts.**

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- (a) **DOs.**
  - (i) Report to the nearest ECHS Polyclinic in case of any ailment.
  - (ii) Obtain a referral before availing treatment in any empanelled hospital/facility.
  - (iii) Inform the nearest ECHS Polyclinic within 48 hours, if an ECHS beneficiary gets admitted to a non-empanelled facility in an emergency. Conditions for emergency admissions are as under:-
    - (aa) Acute Cardiac conditions/syndromes.
    - (ab) Vascular catastrophes.
    - (ac) Cerebro-Vascular accidents.
    - (ad) Acute respiratory emergencies.
    - (ae) Acute abdominal pain.
    - (af) Life threatening injuries.

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- (ag) Acute poisoning and snake bite.
- (ah) Acute endocrine emergencies.
- (ai) Heat stroke and cold injuries of life threatening nature.
- (aj) Acute renal failure.
- (ak) Severe infections leading to life threatening situations.
- (al) Any other condition in which delay could result in loss of life or limb.

(b) **DON'Ts.** Do not get treated in a non-empanelled facility without obtaining prior sanction, as grant of 'Ex Post Facto' sanction is not permissible.

24. **ECHS Grievance Redressal Mechanism.** All grievances received from veterans are being replied to, including information sought under RTI. Grievances are being addressed through e-mail via internet and through website [www.pgportal.gov.in](http://www.pgportal.gov.in) of DoESW. In addition to the above, an Arbitration Committee has also been formed at Central Organisation ECHS to address concerns of empanelled hospitals. Grievances, if any, may be addressed to the under mentioned functionaries:-

Managing Director Central Organisation ECHS Maude Lines Delhi Cantt – 110010 Tele: 011 – 25684846, Mob: 8527794678	Director (Complaints & Legal) Central Organisation ECHS Maude Lines Delhi Cantt – 110010 Tele: 011 – 25684946 E Mail ID: <a href="mailto:jdclechs-mod@nic.in">jdclechs-mod@nic.in</a>
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25. **ECHS Website.** All information regarding ECHS, including list of empanelled facilities, forms for membership and latest policies etc are available on [www.echs.gov.in](http://www.echs.gov.in).

26. **Status of ECHS Membership Card.** Status of ECHS Membership Card can now be checked on website <http://esmmis.in.cardtrack>. The web link is also available on ECHS website [echs.gov.in](http://echs.gov.in).

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## INCENTIVES FOR GALLANTRY AWARD WINNERS

27. This section contains information for the benefit of the Gallantry Award winners for availing various concessions and monetary benefits.

28. **Award-wise Incentives.** Details of updated list of incentives available for various awards as received from KSB is appended below:-

Name of Award	Incentive					
	Central Govt	State Govt	Indian Railways	Air India	Mahanagar Telephone Nigam	IT Exemption
Param Vir Chakra PVC	✓	✓	✗	✗	✗	✗

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Name of Award	Incentive					
	Central Govt	State Govt	Indian Railways	Air India	Mahanagar Telephone Nigam	IT Exemption
Maha Vir Chakra <b>MVC</b>	✓	✓	✗	✗	✗	✗
Vir Chakra <b>VrC</b>	✓	✓	✗	✗	✗	✗
Ashok Chakra <b>AC</b>	✓	✓	✗	✗	✗	✗
Kirti Chakra <b>KC</b>	✓	✓	✗	✗	✗	✗
Shaurya Chakra <b>SC</b>	✓	✓	✗	✗	✗	✗
<b>SYSM</b>	✗	✓	✗	✗	✗	✗
<b>UYSM</b>	✗	✓	✗	✗	✗	✗
<b>YSM</b>	✗	✓	✗	✗	✗	✗
<b>NM(G)</b>	✓	✓	✗	✗	✗	✓
<b>NM(D)</b>	✗	✓	✗	✗	✗	✗
<b>PVSM</b>	✗	✓	✗	✗	✗	✗
<b>AVSM</b>	✗	✓	✗	✗	✗	✗
<b>VSM</b>	✗	✓	✗	✗	✗	✗
<b>MID</b>	✗	✓	✗	✗	✗	✗

**Note.** Specific details with respect to the award can be obtained from KSB website [here](#).

29. **Monetary Benefits Available for Award Winners.** (Authority :Gol/MoD letter No. 7(119)/2008/D(AG)dated 30 Mar 11)

(a) **Post Independence (Rupees per month).**

PVC	AC	MVC	KC	VrC	SC	NM(G)
10,000	6,000	5,000	4,500	3,500	3,000	1,000

(b) **Pre Independence (Rupees per month).**

DSO/IOM/IDSM	DSC/ MC/ DFC/ DSM/ MM/ DFM	JI
4,000	2,800	500

30. **Procedure for Claiming the Monetary Benefit Attached with the Award.**

(a) An application is to be made by the awardee as per the format.

(b) Domicile Certificate in original issued by the State authorities (Tehsildar/Sub Divisional Magistrate) is to be attached. In spite of the Domicile certificate, the State Governments had been insisting on School Leaving Certificate to prove the bonafide. Accordingly, the same are also to be attached.

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(c) Affidavit, in duplicate, from the individual stating that he has not claimed cash award from any other State on Rs. 10 (ten) non-judicial stamp paper duly attested by 1<sup>st</sup> Class Magistrate/Notary, is to be enclosed.

(d) On receipt of the above at Naval Headquarters (DPS), the Gazette Notification and a copy of the citation will be attached to the application and despatched to the Zilla Sainik Board who in turn will forward the same to the Rajya Sainik Board, which is the approving authority.

## 31. Documents Required for Cash Grants Attached to Various Awards.

- (a) Application in quadruplicate.
- (b) Affidavit on Rs.10/- non judicial stamp paper signed by 1<sup>st</sup> Class Magistrate / Notary.
- (c) Domicile Certificate in Original issued by State Authority.
- (d) School Leaving Certificate / any other as a proof of Date of Birth.
- (e) Certificate of present employment (may be signed by any Officer).
- (f) Certificate of Residential address at the time of joining the service (may be signed by any Officer).
- (g) Gazette Notification and Citation (will be attached at NHQ/DPS).

## 32. Processing For Cash Awards (State Government)

- (a) IHQ MoD(N)/DPS on receipt of completed forms as per Check-list will issue letters to Rajya Sainik Board.
- (b) The Rajya Sainik Board in turn based on the address proof is expected to disseminate the list to various Zilla Sainik Board. The Zilla Sainik Boards verify the domicile and intimate the Rajya Sainik Board/State Revenue Department for release of monetary grant to the awardees. Since documentation is peculiar to each State, it is in the interest of the awardees to personally liaise with their Zilla Sainik Board.
- (c) No change in domicile status will be accepted once the award has been announced and list forwarded to concerned States

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## EMPLOYMENT NEWS

33. **DGR - Corporate Conclave - 2014.** In order to promote better employment opportunities for ESMs, the Directorate General Resettlement (DGR) conducted the "DGR - Corporate Conclave" in association with Confederation of Indian Industry (CII) on 19 Aug 14 at New Delhi. Shri Arun Jaitley, Raksha Mantri, was the chief guest for the event and was

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attended by the three Service Chiefs. Opportunity was taken to sensitise corporate world to utilise the readily available trained manpower of ESMs as also to fulfil their Corporate Social Responsibility (CSR) programmes. More than 250 firms participated in the conclave.

34. **Monitoring of Implementation of ESM Reservation Policy.** The Government has designated Director General Resettlement (DGR) as the nodal agency to monitor implementation of ESM reservation policy by all government employers. Towards this end, the Cabinet Secretariat (vide its OM No 1/21/2011-Cab dated 16 Dec 13) has directed all Ministries and other concerned agencies to forward details of ESMs employed on an annual basis to DGR. As a follow up, DESW has clarified the following:-

- (a) DGR will be the nodal agency for monitoring ESM reservations.
- (b) The letter explicitly requires all Ministries / Departments, Public Sector Banks, PSUs, Central Para Military Forces, and other implementing agencies to forward the return annually as per specified performa commencing 15 Jun 14 with effect from 01 Jan 14.
- (c) Necessary instructions have also been incorporated to Dept of Public Enterprises for PSUs, Ministry of Home Affairs for CPMFs, and Dept of Financial Services for Nationalised Banks, to forward the return directly to DGR, under intimation to DESW.

35. In pursuance of these orders, it is expected that greater impetus would be accorded in employing ESMs and a clearer picture is likely to emerge on the ESM reservation policy.

36. **Option to Avail ESM Reservation More than Once.** In terms of the DOP&T guidelines as amended from time to time, ESMs were permitted to avail job reservation only once after retirement. DOP&T, vide their OM 36034/27/84-Estt(SCT) dated 02 May 85, have clarified that once an ESM takes a Govt job, on the civil side after availing the benefits of ESM reservation, his ex-serviceman status would cease for the purpose of re-employment and thereafter he will be permitted to avail only the age relaxations while seeking govt jobs. DOP&T, vide its OM 36034/21/87-Estt(SCT) dated 07 Nov 89 has also clarified that these restrictions will not be applicable to those ESMs who were employed by private companies / autonomous bodies / public sector undertakings / government offices on casual / contract / temporary ad-hoc basis and who can be removed from such service at any time by the concerned employer.

37. The fact that an ESM would apply for more than one job at the time of his release from Service and the restrictions indicated above were adversely affecting the subsequent employment of ESMs were noted by the Govt. Therefore, the following amendments have been made vide DOP&T OM 36034/1/2014-Estt(Res) dated 14 Aug 14:-

- (a) If an ESM applies for various vacancies before joining any civil employment, he / she can avail the benefits of reservation as ESM for any subsequent employment.
- (b) To avail this benefit, an ESM should give self-declaration / undertaking to the concerned employer about the date-wise details of application for various vacancies for which he / she had applied for before joining the initial civil employment.

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(c) This benefit would be available only in respect of the vacancies which are filled on direct recruitment and wherever reservation is applicable to the ESM.

(d) These orders shall take effect from the date of issue of the OM, i.e., 14 Aug 14.

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## CANTEEN NEWS

### Entitlement of Canteen Facilities to Widows of Non Pensioners

38. IHQ MoD(Army) / DDGCS has clarified that as per extant regulations, widows of JCOs/ORs who were not in receipt of pension are not entitled to CSD facilities. It also intimated that the CSD facility is extended to following category of JCOs/ORs, who are not in receipt of pension:-

- (a) Discharged honourably after minimum 5 years of coloured service on his own request or due to reduction in establishment.
- (b) Discharged on medical grounds where ailment is attributable to military service, irrespective of number of years served in the Armed Forces.
- (c) However, widows of above-mentioned persons, not in receipt of pension, are not entitled to CSD facilities.

39. **Monetary Limits on Canteen Smart Card.** Suggestions for revision of Purchase Limits on Canteen Smart Card are received as part of Agenda points for General Body meetings of both Navy Foundation and Veteran Sailors' Forum. The current limits on the Canteen Smart Card are given below for information:-

Rank	Monthly Limit (cost < Rs 750/-)	Annual Limit (Cost >Rs 750/-)
Officers & Equivalent	Rs 7,500/-	Rs 95,000/-
JCOs & Equivalent	Rs 5,000/-	Rs 65,000/-
ORs & Equivalent	Rs 3,500/-	Rs 40,000/-

40. In addition, grocery items worth Rs 1,500/- can also be purchased using the Liquor Card. A revision of the monetary limit of the Canteen Cards is likely after the 7<sup>th</sup> CPC.

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## EDUCATION NEWS

41. **Reservation of Seats for Wards of ESM in Professional Colleges.** Kendriya Sainik Board had requested all the Central and State Universities and professional institutes to make provision for reservation for widows/ wives/ wards of Armed Forces personnel and ESM and fill up the reserved seats strictly in accordance with priorities laid down by MoD as follows:-

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- (a) Widows / wards of Defence personnel killed in action.
- (b) Wards of serving personnel and ex-servicemen disabled in action and boarded out from service.
- (c) Widows /Wards of Defence personnel who die in service with death attributable to military service.
- (d) Wards of Defence personnel disabled in service and boarded out with disability attributable to military service.
- (e) Wards of ex-servicemen and serving personnel who are in receipt Gallantry Awards.
- (f) Wards of ex-servicemen.
- (g) Wards of serving personnel

42. The State Govt/UTs have been requested to ensure provision of at least 5% reservation in their professional institutions and these need to be filled up as per the priorities highlighted above.

43. Veterans are requested to approach RSB/ZSB for obtaining certification required to apply for the 'Defence category' towards of admission of their wards / widows.

44. **Assured Admission for Wards of Naval Personnel in University/ College/ Institutions for Professional Courses.** IHQ MoD(N) has tied up with the following University/ College/ Institutions for admission of wards/ dependents of Naval personnel in professional courses on concessional fee structure:-

Sl. No.	Name of University/ institutions	Courses Offered	Special Offer	Remarks
(a)	CT Group of Institutions, Jalandhar (Punjab)	B Tech, MBA, MCA, B Pharm, BCA, BBA, BSc(IT), MSc(IT), Bed, Diploma	(i) Scholarship by way of Tuition Fee waiver from 10-100% (ii) Additional 10% Fee Concession for Naval wards over and above the Scholarship	<u>Website</u> <a href="http://www.ctgroup.in">www.ctgroup.in</a> <u>Email</u> <a href="mailto:info@ctgroup.in">info@ctgroup.in</a> <u>Tel</u> 0181-2672318
(b)	Shivalik College of Engineering, Dehradun (Uttarakhand)	(i) BTech (ii) Diploma in Civil & Mech Engineering	25% waiver on Tuition fee for B Tech and Diploma Programs	<u>Website</u> <a href="http://www.sce.org.in">www.sce.org.in</a> <u>Email</u> <a href="mailto:admission@sce.org.in">admission@sce.org.in</a> <u>Tel</u>

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Sl. No.	Name of University/ institutions	Courses Offered	Special Offer	Remarks
		(iii) Diploma Lateral Entry		0135-2693401/02/07 <b>Fax</b> 0135-2693425
(c)	PDM Group of institutions, Bahadurgarh (Haryana)	BTech, MBA, MCA, BCA, BPharma, BBA, MTech, MPharma, Bed, Diploma	(i) Preference in admission  (ii) 25% concession on tuition fee	<b>Website</b> <a href="http://www.pdmce.ac.in">www.pdmce.ac.in</a> <b>Email</b> <a href="mailto:engg@pdm.ac.in">engg@pdm.ac.in</a> <b>Tel</b> 01276-221700/61 <b>Fax</b> 01276-221714
(d)	Apeejay Styx University, Gurgaon (Haryana)	B Tch M Tech, M Pharm, MBA, BA/MA in Journalism & Mass Comm, M Tech (Bio Tech), M Pharma, BBA, PhD in Education	Scholarship ranging from Rs. 80,000/- to Rs. 2,10,000/- depending on marks obtained in XII/Graduation	<b>Website</b> <a href="http://www.apeejay.edu/asu">www.apeejay.edu/asu</a> <b>Email</b> <a href="mailto:admissions@asu.apeejay.edu">admissions@asu.apeejay.edu</a> <b>Tel</b> 0124-4286870/1/2/3/4 <b>Fax</b> 12376-221714
(e)	OP Jindal Global University	MBA, LLB, MA (Public Policy), MA (DLB)	(i) Waiver of tuition fees by 50% for all courses.  (ii) Basic QR would be 60% marks at graduate level examination.	<b>Website</b> <a href="http://www.jgu.edu.in">www.jgu.edu.in</a> <b>Email</b> <a href="mailto:info@jgu.edu.in">info@jgu.edu.in</a> <b>Tel</b> 130-30578000/801/802
(f)	Sharda University	B.Tech, M.Tech BCA/MCA in LLB/LLM Programme	(i) Waiver of tuition fees by 5% for all courses.  (ii) Eligibility:-2% relaxation in minimum eligibility criteria.	<b>Website</b> <a href="http://www.sharda.ac.in">www.sharda.ac.in</a> <b>Email</b> <a href="mailto:admission@sharda.ac.in">admission@sharda.ac.in</a> <b>Tel</b> 0120-3121001/2 <b>Toll Free</b> 1800-102-6999 <b>Fax</b> 120-4060230

45. Personnel desirous of seeking admission to the above institutions are requested to contact Directorate of Naval Education, West Block-V, RK Puram, New Delhi. Telephone 011-26194686/ 26185299.

46. **Domiciliary Certification for Wards of Naval personnel and ESM for Admission to Educational / Professional Institutions.** Wards of serving defence personnel and ex-servicemen face serious difficulties in getting admission for their children in professional

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colleges owing to varying domiciliary pre-conditions imposed by some States/UTs. Therefore, KSB has taken up the case with States / UTs to lift domiciliary restrictions in favour of ex-servicemen to seek admission in professional colleges as per the following criteria for them to be eligible for various educational concessions:-

(a) Proof of permanent residence / immovable property without any specific period of stay.

(b) Proof of his/her posting to the State issued by parent's Head of the Department in the State.

47. Additionally, Navy also took up a case with the Government for Naval personnel and ESMs. The combined effort resulted in the Raksha Mantri writing a DO letter to the Chief Ministers and Lieutenant Governors requesting them to lift the domiciliary restrictions for Serving and retired defence personnel.

48. The current state of domiciliary restrictions for wards of Serving and retired personnel are as below:-

STATE/UT	DOMICILIARY RESTICTIONS
Andhra Pradesh	Wards of ex-servicemen and serving personnel who are natives of Andhra Pradesh are eligible for admission into various courses under "children of Armed Forces personnel" category
Arunachal Pradesh	-
Assam	Restriction exists
Bihar	No
Chhattisgarh	No norms promulgated.
Delhi	3 yrs stay in Delhi for wards of ex-servicemen. No conditions for wards of serving persons.
Goa	(a) Candidate should have passed 12 <sup>th</sup> standard from State of Goa (b) In case of ESM from other States, should be registered with Department of Sainik Welfare for minimum 3 years.
Gujarat	Domiciliary restriction exists.
Haryana	Candidate should have passed 11 <sup>th</sup> and 12 <sup>th</sup> standard from State of Haryana
Himachal Pradesh	Candidate should have passed 12 <sup>th</sup> standard from State of Himachal Pradesh
Jammu & Kashmir	Only residents of J&K State are eligible to avail the facility.
Jharkhand	No norms promulgated.
Karnataka	2.5% of available seats in polytechnics and 20 seat in B Tech and 15 seats in B.Ed are reserved for the children of serving and ex-servicemen personnel. In addition, 70 and 50 seats each (total 120) in favour of children of ex-servicemen and serving are reserved in Engineering courses. Only 03 seats in MBBS and 01 seat in BDS are reserved for ex-servicemen. 25 seats in Agricultural

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STATE/UT	DOMICILIARY RESTICTIONS
	Colleges and ITI are also reserved for the wards of ex-servicemen. Children of only those ESM who at the time of joining armed forces have given any place in the Karnataka as their permanent address, are eligible to avail this facility.
Kerala	No restrictions.
Madhya Pradesh	No norms promulgated.
Maharashtra	Domicile by birth / 15 years stay in Maharashtra prior to enrolment or after retirement
Manipur	Nil
Meghalaya	Permanent resident certificate required for all ESM other than Khasi Garo and Jaintia
Mizoram	Nil
Nagaland	No professional colleges other than agriculture college in Nagaland, hence no reservation/restriction.
Orissa	Reservations applicable to the permanent residents/natives of Orissa state
Punjab	No restrictions
Rajasthan	Nil
Sikkim	Domiciliary restriction for re-employment in state govt. exists.
Tamil Nadu	No minimum period of stay required for granting domiciliary status certificate for the children of Armed Forces personnel for admission in professional/technical/vocational courses.
Tripura	5 years for appearing in joint entrance examination no restriction for admission school/colleges no restrictions for admission school/colleges
Uttarakhand	Domiciliary certificate required
Uttar Pradesh	No Restrictions
West Bengal	No Restrictions
Andaman and Nicobar (UT)	Nil
Chandigarh (UT)	No Restrictions
Puducherry (UT)	Parents service in union territory parents stay for 5 years in upwards study for 5 years n UT.

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## GUIDELINES FOR WIDOW / NEXT OF KIN (NOK) OF SAILORS WHO DIED IN HARNESS

49. The succeeding paragraphs explain the entitlements of widow / NOK of sailors who died in harness and the self-explanatory procedures to claim them.

50. NWWA Ex-Gratia Grant on Death of Married Sailor

Ser	Details	Remarks
(a)	Eligibility	Widow Only

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Ser	Details	Remarks
(b)	Amount	Rs 5000/-
(c)	Who will pay	Commanding Officer of the sailor's Unit
(e)	Procedure	Commanding Officer of the sailor's Unit will pay <b>within one week</b> by Cheque/DD.
(f)	Contact Authority	Commanding Officer of the sailors' Units.
(g)	Remarks	Amount is liable to change.

51. INBA Ex-Gratia Award / Demise Grant.

Ser	Details	Remarks
(a)	Eligibility	Widow / NOK
(b)	Amount	Rs 25,000/-
(c)	Who will pay	Commanding Officer of the sailor's Unit
(e)	Procedure	Commanding Officer of the sailor's Unit will pay <b>within one week</b> by Cheque/DD.
(f)	Contact Authority	Commanding Officer of the sailors' Units.
(g)	Remarks	Amount is liable to change.

52. **Pre-receipts.** On receipt of the intimation of various payments from authorities, the widow/NOK is to fill up the amount, sign the pre-receipt and forward to the concerned authority. Pre-receipts are not required, if the payment is paid directly to the widow/NOK's bank account.

53. AFPP Fund.

Ser	Details	Remarks
(a)	Eligibility	Widow / NOK
(b)	Amount	Balance as on date.
(c)	Who will pay	Commanding Officer of the sailor's Unit
(e)	Procedure	(i) NPO will intimate the due amount to the Commanding Officer (ii) Commanding Officer will intimate the amount due to Widow/NOK. (iii) Widow /NOK is to fill up the amount, sign and forward two copies of pre-receipts to Commanding Officer and one copy to CABS <b>within 3 days</b> . (iv) NPO will credit the amount to the bank account of the Widow/NOK.
(f)	Contact Authority	Commanding Officer of the sailors' Units.

54. Encashment of Accumulated Annual Leave.

Ser	Details	Remarks
(a)	Eligibility	Widow / NOK
(b)	Amount	(i) Calculated on number of days of leave the sailor has accumulated.
(c)	Who will pay	Commanding Officer of the sailor's Unit

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Ser	Details	Remarks
(e)	Procedure	<ul style="list-style-type: none"> <li>(i) Release Centre will initiate and forward the claim to NPO.</li> <li>(ii) NPO will intimate the amount to the Commanding Officer.</li> <li>(iii) Commanding Officer will intimate the amount due to Widow/NOK.</li> <li>(iv) Widow/NOK is to fill up the amount, sign and forward two copies of pre-receipts to the Commanding Officer and one copy to CABS <b>within 3 days</b></li> </ul>
(f)	Contact Authority	Commanding Officer of the sailors' Units.

## 55. Naval Group Insurance Death Benefits (NGIS).

Ser	Details	Remarks
(a)	Eligibility	<ul style="list-style-type: none"> <li>(i) Nominee as per the late sailors' nomination form.</li> <li>(ii) Maximum benefits instructed to 25% of admissible benefits member's other than sailors widows family if sailor was married and nomination</li> </ul>
(b)	Amount	Sum assured of Rs. 25 Lakhs for death in service + the saving elements part of the contribution made sailors with the interest.
(c)	Who will pay	Secretary , NGIF
(e)	Procedure	<ul style="list-style-type: none"> <li>(i) Secretary NGIF forwards pre-receipt/s to person/person as per latest nomination form.</li> <li>(ii) Sign these pre-receipts and return them to Secretary, NGIF <b>within 3 days</b></li> <li>(iii) Amount credited in the nominee's bank account</li> </ul>
(f)	Contact Authority	Secretary, NGIF, IHQ MoD (N), New Delhi
(g)	Remarks	Amount is liable to change.

## 56. Dependent Identity Card

Ser	Details	Remarks
(a)	Eligibility	<ul style="list-style-type: none"> <li>(i) Widow and dependent children.</li> <li>(ii) Parents of the deceased sailor if their combined monthly income is less than Rs. 3500/- per month</li> </ul>
(b)	Authority	Commanding Officer of the sailor's last unit.
(c)	Procedure	<ul style="list-style-type: none"> <li>(i) Widow is to fill up and forward one set of application form to the Commanding Officer and one copy to CABS.</li> <li>(ii) Commanding Officer will process and forward the Identity cards back to widow / NOK.</li> </ul>

## 57. Ex-Gratia Lumpsum Compensation.

Ser	Details	Remarks
(a)	Eligibility	Widow / NOK.

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Ser	Details	Remarks
(b)	Amount	<ul style="list-style-type: none"> <li>(i) Rs. 20 lakhs if sailor killed in action during international war or war like engagements as specified by MoD.</li> <li>(ii) Rs. 15 lakhs if death occurred during border skirmishes, action against militants, terrorists, extremists, etc.</li> <li>(iii) Rs. 10 lakhs if death occurs due to accidents whilst performing duties, or attributable due to acts of violence by terrorists, anti-social elements, etc.</li> </ul>
(c)	Who will pay	PCDA (N) through PPO
(e)	Procedure	<ul style="list-style-type: none"> <li>(i) The unit will forward the case and claim to PCDA (N) through Command Headquarters.</li> <li>(ii) PCDA (N) forwards Payment Order to CABS for further disposal to widow / NOK.</li> </ul>
(f)	Contact Authority	Staff Officer (Pension) at CABS.
(g)	Remarks	Amount are liable to change.

58. **Pending Enquiry Award.**

Ser	Details	Remarks
(a)	Eligibility	Only Widow
(b)	Amount	Amount equal to Ordinary Family Pension with 50% Dearness Pension till pension claims are settled.
(c)	Procedure	CABS will dispatch PEA to Widow / NOK by DD.
(d)	Contact Authority	Staff Officer (Pension) at CABS.

59. **Pension and Death Gratuity.**

Ser	Details	Remarks
(a)	Eligibility	Widow / NOK.
(b)	Amount	<ul style="list-style-type: none"> <li>(i) Liberalised Family Pension if death occurred during war like engagements as specified by MoD.</li> <li>(ii) Special Family Pension if death is attributable to service.</li> <li>(iii) Ordinary Family Pension if death occurs whilst in service.</li> </ul>
(c)	Who will pay	PCDA (N) through PPO
(e)	Procedure	<ul style="list-style-type: none"> <li>(i) Widow/NOK to fill and forward Pension forms CABS</li> <li>(ii) CABS will prepare pension claims &amp; forwards to PCDA (N).</li> <li>(iii) PCDA (N) forwards PPO to CABS for disposal to widow / NOK.</li> </ul>
(f)	Contact Authority	Staff Officer (Pension) at CABS.

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60. ECHS Smart Card.

Ser	Details	Remarks	
(a)	Eligibility	(i) Widows and dependent Children. (ii) Parents of the demised sailor whose combined income is less than Rs. 2550/- per month	
(b)	Amount	Revised/Family Pension (Monthly Uncommented Basic + Dearness Pension in Rs)	One time contribution in Rs.
		3000 & below	15,000
		3001 – 6000	27,000
		6001 – 10000	39,000
		10001 – 18000	60,000
		18001 & above	60,000
(d)	Procedure	(i) Widow/NOK to complete and forward ECHS form to CABS along with DD and Affidavit. (ii) CABS will process and forward the forms to RHQ. (iii) Smart Cards from RHQ will be forward to Widow/NOK.	
(e)	Contact Authority	Regional Director (ECHS), RHQ, Naval Base, Kochi.	
(f)	Remarks	Contribution amount and slabs are liable to change.	

61. Retention of Government Married Accommodation. The last unit will assist to retain the Government Married Accommodation as described below:-

(a) Widows of Sailors Who Died in Harness.

(i) The house rent is free for the first 3 months after death of the service person.

(ii) **For the next 3 months.** The widow has to pay the full rate of license fee, as laid down in Govt. of India, Ministry of Defence letter 1(2)87/D/ (Q & C) dated 18 Dec 1987 and 1(2)/87/D (Q & C) dated 21 Mar 1988, along with water, electricity, furniture etc., which are charged at normal rates.

(iii) **For the Next 4 Months.** For 04 months thereafter or end of academic year, whichever is earlier, the Widow/NOK has to pay double the flat rate.

(iv) For retention beyond this period, special sanction of the Government of India, Ministry of Defence would be required for which a case needs to be projected to Directorate of Works at IHQ MoD(Navy), through the concerned Command Headquarters.

(v) The widow can also be allotted Government accommodation, for periods mentioned above, at places other than the last duty station of the sailor under arrangements of the concerned Administrative Authorities.

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(b) Widows of Sailors Who Died in War or War Like Situation.

(i) **For One Year after Death.** On payment of normal license fee and allied charges as applicable to serving personnel.

(ii) **For next 2 Years.** Widow could sponsor houses on children education grounds on rent reimbursement basis in entitled category, in the last duty station or at station where alternate accommodation has been allotted.

(iii) For retention beyond this period, special sanction of Government of India, Ministry of Defence would be required for which a case need to be projected to Director of Works/Naval Headquarters through the concerned Command Headquarters.

(iv) The widow can also be allotted Government Accommodation, for periods mentioned above, at places other than the last duty station of the sailor under arrangements of the concerned Administrative Authorities.

62. Finalisation of Account.

Ser	Details	Remarks
(a)	Eligibility	Widow / NOK
(b)	Amount	Final Closing Balance.
(c)	Who will pay	Commanding Officer of the sailor's Unit
(e)	Procedure	(i) Widow to inform Commanding Officer after vacating Govt accommodation. (ii) Unit and MES will forward CO and MES No Demand Certificates respectively to NPO (iii) PCDA (N)/NPO will clear the dues and intimate the due amount to the Commanding Officer. (iv) Commanding Officer will intimate the amount due to Widow/NOK (v) Widow/NOK is to fill up the amount, sign and forward tow copies of pre-receipts to the Commanding officer and one copy to CABS <b>within 3 days.</b> (vi) Commanding Officer will pay by Cheque/DD
(f)	Contact Authority	Commanding Officer of the sailors' last Units.

63. Permanent TA Claim.

Ser	Details	Remarks
(a)	Eligibility	Widow / NOK
(b)	Amount	As per entitlement and claim.
(c)	Who will pay	Commanding Officer of the sailor's Unit
(e)	Procedure	(i) On completion of your journey, fill up the Travel Allowance Claim and forward them to Commanding Officer. (ii) PCDA (N) NPO will intimate the due amount to the Commanding Officer.

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Ser	Details	Remarks
		<p>(iii) Commanding Officer will intimate the amount due to widow/NOK.</p> <p>(iv) Widow/NOK is to fill up the amount, sign and forward two copies of pre-receipts to Commanding Officer and one copy to CABS <b>within 3 day</b>.</p>
(f)	Contact Authority	Commanding Officer of the sailor's last Units.

## 64. Deposit Linked Insurance Scheme (DLIS).

Ser	Details	Remarks
(a)	Eligibility	Widow / NOK of the late sailor who has completed a minimum of 5 years of service at the time of this death.
(b)	Amount	<p>(i) Calculated based on the three years average closing balance of the fund account.</p> <p>(ii) The maximum amount applicable is Rs. 60,000/-</p>
(c)	Who will pay	Commanding Officer of the sailor's Unit
(d)	Application Form	Not Required.
(e)	Procedure	<p>(i) NPO will intimate the due amount to the Commanding Officer.</p> <p>(ii) Commanding Officer will intimate the amount due to widow/NOK.</p> <p>(iii) Widow/NOK is to fill up the amount, sign and forward two copies of pre-receipts to Commanding Officer and one copy to CABS <b>within 3 days</b></p> <p>(iv) NPO will credit the amount to the bank account of NOK.</p>
(f)	Contact Authority	Commanding Officer of the sailors' last Units.

## 65. Education Scholarship from NWWA.

Ser	Details	Remarks
(a)	Eligibility	Children of demised sailor
(b)	Amount	<p>(i) Class I to VIII</p> <p>(ii) Class IX to XII</p> <p>(iii) Graduation / Professional Courses</p> <p>(iv) Post-Graduation</p> <p>(v) B Tech &amp; MBBS</p>
(c)	Who will pay	Secretary, NWWA, New Delhi.
(e)	Procedure	<p>(i) Widow/NOK to fill and forward application form to Secretary, NWWA, New Delhi.</p> <p>(ii) Secretary, NWWA, will forward cheque/DD directly to widow/NOK.</p>
(f)	Contact Authority	Secretary, NWWA, IHQ MoD (N) New Delhi.
(g)	Remarks	Amounts are liable to change.

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## 66. Special Scholarship Scheme for Wards.

Ser	Details	Remarks	
(a)	Eligibility	(i) School / college going children of demised sailor. (ii) Students who have passed their exams in their first attempt. Failures not eligible for the same class twice. (iii) Only to students of Govt / Govt aided schools / educational institution, Military / Sainik schools and other schools and colleges recognized by the Centre or State Govt including autonomous organisation.	
(b)	Amount	Education	Amount per annum
		Nursery to KG	Rs. 5,000/-
		Class I to VIII	Rs. 12,000/-
		Class IX to XII	Rs. 15,000/-
		Graduation	Rs. 15,000/-
		Post-Graduation	Rs. 20,000/-
		Engg/Medical	Rs. 60,000/-
		Computer/Management	Rs. 45,000/-
		Legal Studies/Vocational	Rs. 30,000/-
		Boarding / Lodging	Rs. 40,000/-
(c)	Who will pay	DESA	
(e)	Procedure	Widow /NOK has to submit the following along with form before 31 Jul every year on completion of academic year :- <ul style="list-style-type: none"> <li>(i) Tuition Fee Receipt.</li> <li>(ii) School Bus Receipt</li> <li>(iii) Receipt for purchase of stationary items.</li> <li>(iv) Receipt for payment of making school uniforms/shoes etc.</li> <li>(v) Boarding fee receipt (including only water, electricity and allied charges for hostel)</li> <li>(vi) Attested copy of PPO</li> <li>(vii) Bonafide student of school/college certificate and attestation by the head of the institution.</li> <li>(viii) Declaration cum pre-receipt should be countersigned.</li> <li>(ix) Border/Day Scholar column must be completed.</li> </ul>	
(f)	Contact Authority	PDESA and Secretary INBA.	

## 67. Grant for Daughter Marriage.

Ser	Details	Remarks
(a)	Eligibility	Marriage of up to two daughters of the widow.
(b)	Amount	Rs. 12,500/- each.
(c)	Who will pay	Secretary, INBA.
(d)	Application Form	Not Required.
(e)	Procedure	Widow/NOK has to intimate along with wedding card and service particular of late sailor through ZSB to Secretary Indian Naval Benevolent Association (INBA), IHQ of MoD

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Ser	Details	Remarks
		(Navy), 'C' Wing, Sena Bhawan, DHQ PO New Delhi 110011.
(f)	Contact Authority	Secretary, INBA

## 68. Grant of Economic Activity.

Ser	Details	Remarks
(a)	Eligibility	Widow
(b)	Amount	Rs. 50,000/-
(c)	Who will pay	Secretary, INBA.
(d)	Application Form	Not Required.
(e)	Procedure	A self-contained proposal would be required giving details and viability of the economic activity envisaged. The proposal is to be forwarded through Zilla Sainik Board to Secretary, Indian Naval Benevolent Association (INBA), IHQ of MoD (Navy), 'C' Wing Sena Bhawan, DHQ PO, New Delhi 110011
(f)	Contact Authority	Secretary, INBA

69. **Employment / Job Assistance.** The Widow/NOK is to fill up the prescribed forms and forward them to CABS. On verification, these forms would be forwarded to the concerned Administrative Authority after verification for feasibility of employment / Job assistance.

70. **Indian Naval Service Certificate.** The widow / NOK is to fill up the relevant forms and forward them to the Commanding Officer of the late sailor's unit. These forms will be countersigned by the Commanding Officer and forwarded to CABS. The Discharge Book will be prepared and forwarded to widow/NOK. After the signature and thumb impression of the widow/NO, the same is to be returned to CABS. CABS will return the IN 272-W after endorsement and approval of Officer-in-Charge, Release Centre to the widow/NOK.

71. **Issue of Naval Crest.** On receipt of the Naval Crest, the widow/NOK is to sign and forward the receipt to Commanding Officer of the late sailor's last unit.

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## IMPORTANT CONTACT DETAILS

1. Updated contact details of Navy Foundation is available at IRFC website ([www.irfc-nausena.cin.in](http://www.irfc-nausena.cin.in)) and DESA Blog ([www.desanavy.wordpress.com](http://www.desanavy.wordpress.com)).
2. Updated NRS Directory is available at Veteran Sailors' Forum website in IRFC website [here](#).

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3. Updated VSF Directory is available at Veteran Sailors' Forum website in IRFC Website [here](#).
4. Some other important contact details are tabulated below:-

<b><u>DIRECTORATE OF ESM AFFAIRS (DESA)</u></b>	
TELE NO.	011-24121068, 24102305
FAX	011- 26880943
E-MAIL ID	navy.desa@gmail.com, vsfdelhi@gmail.com
<b><u>RELEASE CENTRE (CABS)</u></b>	
TELE NO.	022-25075449/50
FAX	022-25564823
E-MAIL ID	releasecentre@gmail.com
<b><u>NAVAL PENSION OFFICE</u></b>	
TELE NO	022-25075455, 022-25075620, 1800-220-560 (Toll Free)
FAX	022-25075653
E-MAIL ID	navypension@yahoo.com
<b><u>INBA (INDIAN NAVAL BENEVOLENT ASSOCIATION)</u></b>	
TELE NO	011- 23011527, 23010346
FAX	011- 23013656
E-MAIL ID	dnpf-navy@nic.in
<b><u>ECHS</u></b>	
TELE NO	011-25684946
HELP LINE NO	080-43004300
TOLL FREE	18001038666
E-MAIL ID	mdechs@yahoo.com, echs_navy@yahoo.co.in

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## **SOME IMPORTANT WEBSITES**

1. **IRFC Website ([www.irfc-nausena.nic.in](http://www.irfc-nausena.nic.in))**. This Website is maintained by the information resource and facilities centre at IHQ, MOD(Navy). Information regarding VSF is hosted in retired section. You may also visit web pages of DESA, DPA, VI CPC, INPA, CABS and other links important to serving and retired personals.
2. **Indian Navy Website ([www.indiannavy.nic.in](http://www.indiannavy.nic.in))**. This is the official website of Indian Navy. It provides vision document of Indian Navy. It provides links to home pages of Naval Dockyard, INBA, NGIS, DNA, Dte of Fleet Maintenance, DME etc.

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3. **DGR Website ([www.dgrindia.com](http://www.dgrindia.com))**. This website is maintained by the Director General Resettlement and contains valuable information regarding resettlement opportunity, employment assistance provided to ESM, various Forms and News updates from the Kendriya Sainik Board(KSB).
4. **Ministry Of Defence ([www.mod.nic.in](http://www.mod.nic.in))**. This is official website of Ministry of Defence, which provides all MoD/Gol orders/circulars and publications which are useful to ESM for eg 'Sainik Samachar'.
5. **Ministry of Personnel ([www.persmin.nic.in](http://www.persmin.nic.in))**. The Website of Ministry of Personnel, Public Grievances and Pensions.
6. **PCDA Allahabad ([www.pcdapension.nic.in](http://www.pcdapension.nic.in))**. The Website of the Principal Controller of Defence Accounts (Pensions), Drupadi Ghat, Allahabad. E-mail id of PDCA is also mentioned below, personnel can directly send e-mail to CDA regarding their grievances.
7. **PCDA Navy ([www.pdcnavy.nic.in](http://www.pdcnavy.nic.in))**. This site provides information regarding latest orders/circulars of pensioners. They can be contacted for pending claims regarding revision of pension and TA/DA claims etc. E-mail id of CDA (Navy) is mentioned below.
8. **Indian Naval Placement Agency ([www.inpa.co.in](http://www.inpa.co.in))**. Indian Naval Placement Agency site provides job assistance to all ex-naval personnel including widows. This site provides job information to all ESM including those who are not the members of INPA.
9. **Naval Children School ([www.npsnavy.com](http://www.npsnavy.com))**. This is official site of Navy Children School. You can visit this site for career option, counselling, admission, board of governors etc. The e-mail id is mentioned below.
10. **Canteen Stores Department ([www.csdindia.com](http://www.csdindia.com))**. All important information in respect to Canteen Stores Department like revised monetary limits, authority letter regarding purchase of car by PBOR, CSD bulletin, AFD item list depot wise are available on this site. E-mail is of CSD is mentioned below.
11. **Naval Recruitment ([www.nausena-bharti.nic.in](http://www.nausena-bharti.nic.in))**. This site provides detailed information about various entries in Navy, recruitment criteria, eligibility and contact information of DMPR for Officers and Sailors entries.
12. **ECHS Website ([www.echs.gov.in](http://www.echs.gov.in))**. The webpage of Ex-servicemen Contributory Scheme. This site provides information about ECHS policy letter, list of polyclinics, FAQ, guide lines for ECHS members.
13. **Air Force – Navy Housing Board ([www.afnhb.org](http://www.afnhb.org))**. This official website provides details of AFNHS schemes, demand survey, updated reports on housing projects.
14. **Pension Information ([www.pensionersportal.gov.in](http://www.pensionersportal.gov.in))**. This site provides important information about pensions.

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15. **Naval Pay Office (<https://naypay.gov.in>).** This is Website of the Naval Pay Office. After logging in you can communicate with Naval Pay Office and find all forms/information related to pay, perks and other entitlements.

16. **Pension Grievances ([www.pensionportal.gov.in](http://www.pensionportal.gov.in)).** Information related to Grievances of Pensioners is hosted on this website. CPENGRAMS (Centralised Pensionery Grievances Redressal And Monitoring System) is also hosted on this site.

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## **IMPORTANT E-MAIL IDS**

Organisation	Email Id
DNPF	<a href="mailto:dnpf-navy@nic.in">dnpf-navy@nic.in</a>
DPA (Samadhan)	<a href="mailto:samghan-navy@nic.in">samghan-navy@nic.in</a> <a href="mailto:samadhan.indiannavy@gmail.com">samadhan.indiannavy@gmail.com</a>
DESA	<a href="mailto:navy.desa@gmail.com">navy.desa@gmail.com</a>
Naval Pension Office	<a href="mailto:navypension@yahoo.co.in">navypension@yahoo.co.in</a>
VSF Delhi	<a href="mailto:vsfdelhi@yahoo.com">vsfdelhi@yahoo.com</a>
ECHS	<a href="mailto:echs_navy@yahoo.co.in">echs_navy@yahoo.co.in</a>
CSD	<a href="mailto:dqmedp@csdindia.com">dqmedp@csdindia.com</a>
NCS	<a href="mailto:ncsdelhi@yahoo.co.in">ncsdelhi@yahoo.co.in</a>
	<a href="mailto:chairmanncsdelhi@gmail.com">chairmanncsdelhi@gmail.com</a>
CDA(Navy)	<a href="mailto:cda-bombay@hub.nic.in">cda-bombay@hub.nic.in</a>
Release Centre, NAVPEN	<a href="mailto:releasecentre@gmail.com">releasecentre@gmail.com</a>
INPA	<a href="mailto:inpacareers@yahoo.com">inpacareers@yahoo.com</a>
BPC	<a href="mailto:bpccareers@gmail.com">bpccareers@gmail.com</a>
CGDA	<a href="mailto:cgda@nic.in">cgda@nic.in</a>
WNC Pay office	<a href="mailto:wnc-naypay-navy@nic.in">wnc-naypay-navy@nic.in</a>
KSb	<a href="mailto:secretaryksb@gmail.com">secretaryksb@gmail.com</a>
AFNHB	<a href="mailto:directorgeneral@afnhb.org">directorgeneral@afnhb.org</a>
NWWA	<a href="mailto:nwwa@bol.net.in">nwwa@bol.net.in</a>
KSb for Policy matter	<a href="mailto:jdpolicyksb@gmail.com">jdpolicyksb@gmail.com</a>
KSb for Welfare issues	<a href="mailto:jdwelfareksb@gmail.com">jdwelfareksb@gmail.com</a>
KSb for JD Coord	<a href="mailto:dadmcordksb@gmail.com">dadmcordksb@gmail.com</a>
KSb for Grievances	<a href="mailto:jdpetitionsksb@gmail.com">jdpetitionsksb@gmail.com</a>
VSF Mumbai	<a href="mailto:vsf.mumbai@ymail.com">vsf.mumbai@ymail.com</a>
VSF Vizag	<a href="mailto:vsfvisakhapatnam@yahoo.in">vsfvisakhapatnam@yahoo.in</a>

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Organisation	Email Id
VSF Kochi	<a href="mailto:vsfkerala@gmail.com">vsfkerala@gmail.com</a>
PM Scholarship	<a href="mailto:pm_scholarship@yahoo.co.in">pm_scholarship@yahoo.co.in</a>
	<a href="mailto:jdpmscholarshipksb@gmail.com">jdpmscholarshipksb@gmail.com</a>
CABS, SO (GB)	<a href="mailto:solegal.pio.cabs@gmail.com">solegal.pio.cabs@gmail.com</a>

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